



EDMONTON POLICE SERVICE



REPORT TO THE EDMONTON POLICE COMMISSION

DATE: 2010 JUL 08

SUBJECT: Edmonton Police Service 2009 Citizen Survey

RECOMMENDATION(S):

That this report be received for information.

INTRODUCTION:

The attachment to this report will inform the Edmonton Police Commission of the results and analysis related to the Edmonton Police Service 2009 Citizen Survey.

BACKGROUND:

Further to the June 23, 2010, report to the Commission, the data analysis and reporting writing phase of the project is now complete.

COMMENTS/DISCUSSION:

In November 2009, over 1,100 randomly selected Edmonton households participated in the Edmonton Police Service 2009 Citizen Survey. The EPS conducts its Citizen Survey at least once every three years to meet the standards set out by the provincial Police Act and by the Commission on Accreditation for Law Enforcement Agencies (CALEA). Survey results are presented to EPS management and the Edmonton Police Commission. This way, issues identified in the survey may be reflected in EPS strategic priorities.

Participants were asked questions about contact with the Edmonton Police Service, victimization, perceptions of crime and safety, views of the Edmonton Police Service, and awareness of the Edmonton Police Commission and its roles. The findings are presented in the attached report.

CONCLUSION:

The survey report was reviewed and approved by Chief's Committee July 8, 2010.

This concludes the Edmonton Police Service 2009 Citizen Survey project.

ADDITIONAL INFORMATION ATTACHED:

- Attachment 1: Edmonton Police Service 2009 Citizen Survey Report

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Approved by:



Darryl da Costa, Acting Chief of Police

Date:

2010 July 08
