



May 10, 2011

TO : David Korol  
Acting Chief of Police

FROM : Inspector Mark Neufeld  
Professional Standards Branch

RE : MONTHLY REPORT – April 2011

---

---

This report has been prepared for the May 19, 2011 Edmonton Police Commission meeting.

During the month of April 2011, Professional Standards Branch opened 71 new files:

- 13 Public complaints as defined by Part 5 of the *Police Act*;
- 0 Internal complaints as defined by Part 5 of the *Police Act*;
- 9 EPS Matters; and
- 49 Citizen Contacts.

Additionally, 2 files were directed for Criminal Investigation (*Statutory Complaints*).

Concluded 72 files:

- 1 Internal *Statutory* complaint;
- 0 Public *Statutory* complaints;
- 15 Public complaints as defined by Part 5 of the *Police Act*, including 4 complaints regarding policies or services provided by the EPS;
- 3 Internal complaints as defined by Part 5 of the *Police Act*;
- 7 EPS Matters; and
- 46 Citizen Contacts.

The Edmonton Police Service received 39,817 calls in Communications Section, dispatched 12,415 of those calls, and recorded receiving 53 compliments.

Mark Neufeld  
2011.05.10 14:43:18  
-06'00'

---

Inspector Mark Neufeld  
Professional Standards Branch

cc: Arlene Yakeley, Chair  
Edmonton Police Commission



**April 2011 REPORT TO THE  
EDMONTON POLICE COMMISSION**



---

The following report is submitted for:

- Approval**  
 **Ratification**  
 **Information**

**PROFESSIONAL STANDARDS BRANCH**  
**May 19, 2011 *OPEN MEETING***

---

Approved by:

\_\_\_\_\_  
**David Korol**  
**Acting Chief of Police**

\_\_\_\_\_  
**Inspector Mark Neufeld**



**Professional Standards Branch  
May 19, 2011  
Edmonton Police Service**



---

---

Overview & Update	1
Statistical Summary	3
Disciplinary Action Taken Against Members	5
Pending Disciplinary Hearings	6
Delayed Officer Notifications	8
Extension Requests	9
Concluded Complaints of Service	22
Compliments	23

## Overview & Updates

### Extension Requests

Effective May, 2011, Extension Requests will be reviewed at the IA Sub-Committee meetings which will occur every other month. During those months where Extension Requests are not presented, Professional Standards Branch will report on significant awards and/or recognition bestowed upon members of the EPS.

### PSB Meetings with Divisions

During the month of May, the PSB management team has initiated meetings with the management teams from each of the operational (CPB) divisions. The agenda for these meetings has included discussion regarding Q1 2011 statistics, reports and trends, new business practices within PSB, as well as general discussion around the division's perspective regarding their interactions with the branch. PSB's legal counsel has also been present to provide an update regarding the impact of the recent legislative changes as well as the front-line implications of the Court of Appeal decision in Newton and Pelech. We have met with three of the five operational divisions to date.

### Project *Eclipse*

In March 2011, the PSB Management Team were provided with a project proposal as a pilot to prioritize files in order to aggressively reduce the number of older active complaint investigations. A proposed system of prioritization placed a proportionate focus on the length of time the PSB file had remained open as well as the amount of recorded investigative effort. Only a portion of the files were selected. In addition, the term of the project was restricted to approximately two (2) months. Research revealed that if a PSB investigator was to work on all of their assigned files equally, the investigator would, on average, have approximately 1.5 working hours available per week to dedicate per file. Therefore, the objective of the *Eclipse* project was to "...rapidly identify and act on lingering or delayed PSB investigations..." The immediate benefit of applying this form of operational focus is that older files would receive needed extra attention. A secondary advantage is that investigators would be able to clear a number of files with the assistance of other investigative resources. In order for the project to be measurable, and

permit the project to be evaluated with some objectivity, a target was articulated in the proposal. The goal of the project was to "...quality investigate and advance selected priority files, making them ready for conclusion, thereby eliminating 50% of the outstanding "High" and/or "Urgent" categorized files for Team A..."

Project Eclipse resulted in some immediate tangible deliverables:

- 100% of the High and Urgent prioritized files were reviewed and investigated.
- 95% of all open Team A files were prioritized using an objective criteria.
- 52% of the High and Urgent prioritized files were cleared / concluded.

Project Eclipse resulted in some long term conceptual deliverables:

- A system of file prioritization was proven and can be repeated in the future.
- The prioritization of files resulted in improved investigational focus.
- The prioritization of files resulted in an increase in PSB file conclusion patterns.
- A team investigation approach improved PSB personnel morale.
- A new system of file validation, prioritization, and investigative effort is pending.

Directly attributed to the Project Eclipse priority system was the completion of several file reviews and team briefings. Of the twenty-two (22) "High" and "Urgent" priority files twenty-two (22) of the files were presented to the team for discussion and examination. Another five (5) files of an alternative priority were presented and reviewed by the investigation team.

The following final statistics were recorded:

- Number of Files Prioritized = 86 (100%)
- Number of URGENT / HIGH Priority Files Investigated = 22 / 22 (100%)
- Number of URGENT / HIGH Priority Files Cleared = 12 / 22 (52%)
- Number of Files Actively Team Investigated = 36 / 86 (42%)
- Number of Investigative Tasks Generated = 174
- Number of New Files Cleared = 2 / 6 (33%)
- Number of All Files Cleared = 28 / 86 (32%)

Based on the final tally, the primary goal and PSB Management expectations for the project were achieved.

**Files Received in April 2011**

	<i>Internal</i>	<i>Public</i>	<b>Total</b>
Complaint	0	13	<b>13</b>
EPS Matter / Citizen Contact	9	49	<b>58</b>
<b>Total</b>	<b>9</b>	<b>62</b>	<b>71</b>

- 2 Criminal Investigations (Statutory Complaints) were initiated in April

**Three Year File Comparison in the Month of April**

<b>April</b>	<b>2009</b>		<b>2010</b>		<b>2011</b>	
	<b>received</b>	<b>concluded</b>	<b>received</b>	<b>concluded</b>	<b>received</b>	<b>concluded</b>
<b>Complaint</b>	24	24	18	32	13	18
<b>Citizen Contact</b>	59	50	79	66	49	46
<b>EPS Matter</b>	1	0	5	1	9	7
<b>Total</b>	<b>84</b>	<b>74</b>	<b>102</b>	<b>99</b>	<b>71</b>	<b>71</b>

Please note, for past years in the above table:

- Complaint includes Complaints of Service, Conduct and Criminal Investigations
- EPS Matters include only EPS Concerns
- Citizen Contacts include both Information Only files and Citizen Concerns

Previous Information Only files may include files that would now be classified as EPS Matters, so the number of Citizen Contact files for previous years may be slightly inflated.

**Concluded files by Completion Time**

<b>File Type</b>	<b>under 6 mos.</b>	<b>6 to 12 mos.</b>	<b>over 12 mos.</b>	<b>Total</b>
Statutory Complaint	0	0	1	<i>1</i>
Complaint	13	1	4	<i>18</i>
Citizen Contact	46	0	0	<i>46</i>
EPS Matter	7	0	0	<i>7</i>
<i>Total</i>	<i>66</i>	<i>1</i>	<i>5</i>	<i>72</i>

When a Statutory Complaint is completed, it is often the case that the Complaint (allegations of misconduct under the *Police Service Regulations*) will continue to be investigated. In the above table, Statutory Complaints are listed as additional to the number of completed Complaints and, therefore, the total is different than the total in the 3-year file comparison table above.

**Concluded files by Disposition**

<b>Incident type</b>	<b>Disposition</b>	
Statutory Complaint	Not Charged	1
Complaint	Proven in Part (at Disciplinary Hearing)	1
	Not Proven (at Disciplinary Hearing)	1
	No Reasonable Prospect	4
	Resolved through SR	10
	Resolved through PSB	1
	Resolved through 19(1)(b) Agreement	1
Citizen Contact	Resolved through SR	1
	Resolved through PSB	1
	Resolved-Citizen Contact	26
	Referred-Citizen Contact	14
	Abandoned-CitizenContact	4
EPS Matter	Resolved EPS Matter	3
	Unfounded EPS Matter	1
	Tracking Only-EPS Matter	3

**Overview of April 2011**

The following is a snapshot of all *active* files as of April 30, 2011. The files are broken down according to the type of file and the length of time since it was received. This table includes *all currently active files*, thus the length of time presented may include time periods in which the investigation was suspended. The totals do not include any files that are listed as *suspended* or *forwarded* (e.g. a file may be forwarded to ASIRT for investigation, or suspended pending a Disciplinary Hearing).

Note that Statutory Complaints typically represent a duplication of Complaint files (i.e. if a file is classified as a Statutory Complaint, there is a corresponding Complaint for the allegations of misconduct under the *Police Service Regulations*). For this reason, the number of active Statutory Complaints is not represented in the sum total.

<b>File Type</b>	<b>under 6 mos.</b>	<b>6 to 12 mos.</b>	<b>over 12 mos.</b>	<b>Total</b>
Complaint	62	50	40	152
<i>Statutory Complaint</i>	7	8	8	23
Citizen Contact	44	1	1	46
EPS Matter	12	3	1	16
<b>Total</b>	<i>125</i>	<i>62</i>	<i>50</i>	<i>214</i>

## **DISCIPLINARY ACTION TAKEN AGAINST MEMBERS**

---

---

There has been no disciplinary action taken against members for the month of April 2011.



## **PENDING DISCIPLINARY HEARINGS**

---

---

1. I.A. File Number: IA2009-1020  
Complainant: Tom Engel  
Date of Complaint: December 17, 2009  
Subject Officer: 1868 Constable E. Toy
- Discreditable Conduct

OPEN First Appearance scheduled for May 12, 2011.

2. I.A. File Number: IA2006-0899  
Complainant: Kirk Steele  
Date of Complaint: August 18, 2006  
Subject Officer: 1852 Sergeant B. Edwards
- Unlawful or Unnecessary Exercise of Authority
- Presenting Officer: Craig Boyer, Shores Jardine LLP  
Presiding Officer: Inspector P. Manuel, Calgary Police Service

Open Disciplinary Hearing scheduled from May 24-31, 2011.

3. I.A. File Number: IA2002-0237  
Complainant: Randy Fryingpan  
Date of Complaint: October 6, 2002  
Subject Officer: 2138 Constable M. Wasylyshen
- Unlawful or Unnecessary Exercise of Authority x 2
  - Insubordination x 3
- Presenting Officer: Derek Cranna, Field LLP  
Presiding Officer: Inspector P. Manuel, Calgary Police Service

Open Disciplinary Hearing continuation on June 03, 2011.

4. I.A. File Number: IA2010-1014  
Complainant: EPS  
Date of Complaint: December 14, 2010  
Subject Officer: 3122 Constable A. Shepansky
- Insubordination
  - Deceit x7

OPEN Disciplinary Hearing scheduled for June 06, 2011.

5. I.A. File Number: IA2004-0040  
Complainant: James Best  
Date of Complaint: February 19, 2004  
Subject Officers: 2083 Constable B. Pearce
- Unlawful or Unnecessary Exercise of Authority
  - Discreditable Conduct
  - Insubordination
  - Breach of Confidence
- 2044 Constable D. McIntyre
- Unlawful or Unnecessary Exercise of Authority
  - Discreditable Conduct
  - Insubordination
- Presenting Officer: Gregory Sim, Field LLP  
Presiding Officer: Superintendent T. Grue, Edmonton Police Service

Open Disciplinary Hearing continuation July 11, 2011.

6. I.A. File Number: IA2006-0403  
Complainant: Timothy Ferguson  
Date of Complaint: February 12, 2006  
Subject Officer: 1930 Sergeant A. Zalaski
- Unlawful or Unnecessary Exercise of Authority
- Presenting Officer: Dan Morrow, Bennett Jones LLP  
Presiding Officer: Mark Logar, Edmonton Police Service

Open Disciplinary Hearing scheduled for July 29, 2011.

7. I.A. File Number: IA2009-0674  
Complainant: Derwin Ducharme  
Date of Complaint: May 5, 2009  
Subject Officer: 1623 Constable T. Dzioba
- Unlawful or Unnecessary Exercise of Authority
  - Deceit
- Presenting Officer: Gregory SIM, Field LLP  
Presiding Officer: Mark Logar, Edmonton Police Service

Open Disciplinary Hearing scheduled for September 28 and 29, 2011.

8. I.A. File Number: IA2009-0942  
Complainant: EPS  
Date of Complaint: November 23, 2009  
Subject Officer: [REDACTED]
- Insubordination
  - Discreditable Conduct

OPEN Disciplinary Hearing pending.

## **April 2011 DELAYED OFFICER NOTIFICATION**

---

In the month of April 2011, Professional Standards Branch delayed notifying subject officers in the following investigations:

1. I.A. File Number: IA2010-1015
2. I.A. File Number: IA2011-0120

**Total Number of Extension Requests: 52**

**1.**

**IA2008-0782**

Date of Occurrence: September 30, 2008

Date of Complaint: October 6, 2008

Allegation: Assault, Unlawful or Unnecessary Exercise of Authority, Discreditable Conduct

A four (4) month extension is requested to the September 2011 meeting

**2.**

**IA2008-0948**

Date of Occurrence: December 15, 2008

Date of Complaint: December 15, 2008 and January 21, 2009

Allegations: Assault and Assault with a Weapon

A two (2) month extension is requested to the July 2011 meeting

**3.**

**IA2009-0495**

Date of Occurrence: April 4, 2009

Date of Complaint: June 25, 2009

Allegation: Unlawful or Unnecessary Exercise of Authority

A four (4) month extension is requested to the September 2011 meeting

**4.**

**IA2009-0613**

Occurred Date: August 9, 2009

Date of Complaint: December 15, 2009

Allegations: Unlawful or Unnecessary Exercise of Authority, Insubordination, Discreditable Conduct, Assault

A two (2) month extension is requested to the July 2011 meeting

5.

**IA2009-0736**

Date of Occurrence: September 14, 2008

Date of Complaint: September 15, 2009 (Date received in PSB)

Complainant: Omar Shakeel Kiani

Allegation: Potential Police Act allegation of Unlawful or Unnecessary Exercise of Authority.

A four (4) month extension is requested to the September 2011 meeting

6.

**IA2009-0866**

Date of Occurrence: February 13, 2007, September 14, 15, 2009

Date of Complaint: October 22, 2009

Allegations: Assault, Assault Bodily Harm, Perjury, Deceit

A two (2) month extension is requested to the July 2011 meeting

7.

**IA2009-0936**

Date of Occurrence: October 23, 2009

Date of Complaint: November 18, 2009

Allegation: Unlawful or Unnecessary Exercise of Authority

A two (2) month extension is requested to the July 2011 meeting

8.

**IA2009-0940**

Date of Occurrence: November 9, 2009

Date of Complaint: November 13, 2009

Allegations: Unlawful or Unnecessary Exercise of Authority, Discreditable Conduct

A four (4) month extension is requested to the September 2011 meeting

**9.**

**IA2009-0942**

Date of Occurrence: September 11, 2009

Date of Complaint: November 23, 2009

Allegation: Insubordination

A two (2) month extension is requested to the July 2011 meeting.

**10.**

**IA2009-0999**

Date of Occurrence: September 23, 2009

Date of Complaint: December 3, 2009

Allegation: Discreditable Conduct

A four (4) month extension is requested to the September 2011 meeting

**11.**

**IA2009-1006**

Date of Occurrence: November 2006 to June 25, 2009

Date of Complaint: December 7, 2009

Allegations: Assault, Fraud

A four (4) month extension is requested to the September 2011 meeting

**12.**

**IA2010-0221**

Occurred Date: March 2000, April 2006 or March 2007 and November 2009

Date of Complaint: March 9, 2010

Allegations: Deceit, Discreditable Conduct

A four (4) month extension is requested to September 2011 meeting

**13.**

**IA2010-0241**

Occurred Date: December 6, 2010  
Date of Complaint: March 22, 2010  
Allegations: Neglect of Duty, Discreditable Conduct  
A two (2) month extension is requested to the July 2011 meeting

**14.**

**IA2010-0360**

Date of Occurrence: April 21, 2010  
Date of Complaint: April 27, 2010  
Allegation: Discreditable Conduct  
A two (2) month extension is requested to the July 2011 meeting

**15.**

**IA2010-0403**

Date of Occurrence: May 12, 2009  
Date of Complaint: May 11, 2010  
Allegation: Assault with weapon, Assault and Unlawful or Unnecessary Exercise of Authority  
A two (2) month extension is requested to the July 2011 meeting

**16.**

**IA2010-0425**

Date of Occurrence: March 1 and March 2, 2010  
Date of Complaint: June 2, 2010  
Allegation: Perjury, Deceit  
A four (4) month extension is requested to the September 2011 meeting

**17.**

**IA2010-0452**

Date of Occurrence: May 29, 2010  
Date of Complaint: May 29, 2010  
Allegation: Utter Criminal Threats, Discreditable Conduct  
A two (2) month extension is requested to the July 2011 meeting

**18.**

**IA2010-0466**

Date of Occurrence: November 13, 2009  
Date of Complaint: May 28, 2010  
Allegations: Theft under \$5000.00, Deceit x 2, Neglect of Duty  
A two (2) month extension is requested to the July 2011 meeting

**19.**

**IA2010-0496**

Date of Occurrence: June 5-6, 2010  
Date of Complaint: June 11, 2010  
Allegation: Assault - Unnecessary and Unlawful Use of force  
A six (6) month extension is requested to the November 2011 meeting

**20.**

**IA2010-0502**

Date of Occurrence: June 14, 2010  
Date of Complaint: June 14, 2010  
Allegation: Discreditable Conduct  
A two (2) month extension is requested to the July 2011 meeting



**21.**

**IA2010-0533**

Occurred Date: June 6, 2010

Date of Complaint: August 18, 2010

Allegation: Unlawful or Unnecessary Exercise of Authority x 5 , Discreditable Conduct x 2

A (2) month extension is requested to the July 2011 meeting

**22.**

**IA2010-0559**

Occurred Date: July 5, 2010

Date of Complaint: July 6, 2010

Allegation: Discreditable Conduct

A two (2) month extension is requested to the July 2011 meeting

**23.**

**IA2010-0594**

Occurred Date: May 2008 – October 2009

Date of Complaint: July 14, 2010

Allegations: Discreditable Conduct, Insubordination x 2

A two (2) month extension is requested to the July 2011 meeting

**24.**

**IA2010-0747**

Date of Occurrence: July 11, 2010

Date of Complaint: September 7, 2010

Allegation: Unlawful or Unnecessary Exercise of Authority

A two (2) month extension is requested to the July 2011 meeting

25.

**IA2010-0774**

Date of Occurrence: September 12, 2010

Date of Complaint: September 19, 2010

Allegations: Neglect of Duty, Insubordination, Deceit, Discreditable Conduct

A two (2) month extension is requested to the July 2011 meeting

26.

**IA2010-0760**

Date of Occurrence: September 14, 2009

Date of Complaint: September 13, 2010

Allegations: Unlawful or unnecessary Exercise of Authority (x2), Discreditable Conduct (x4),  
Neglect of Duty (x2)

A four (4) month extension is requested to the September 2011 meeting

27.

**IA2010-0776**

Date of Occurrence: January 2010 – June 2, 2010

Date of Complaint: August 11, 2010

Allegation: Insubordination – Breach of Policy x 2

A two (2) month extension is requested to the July 2011 meeting

28.

**IA2010-0781**

Date of Occurrence: September 20, 2010

Date of Complaint: September 20, 2010

Allegations: Insubordination, Discreditable Conduct

A two (2) month extension is requested to the July 2011 meeting

**29.**

**IA2010-0810**

Date of Occurrence: April 25, 2010  
Date of Complaint: September 16, 2010  
Allegations: Unlawful or Unnecessary Exercise of Authority  
A four (4) month extension is requested to the September 2011 meeting

**30.**

**IA2010-0825**

Occurred Date: September 22, 2010-March 23, 2011  
Date of Complaint: October 5, 2010  
Allegation: Discreditable Conduct; Neglect of Duty  
A four (4) month extension is requested to the September 2011 meeting

**31.**

**IA2010-0861**

Date of Occurrence: September 3, 2010 (Theft) and September 2, 2010 (CPIC query)  
Date of Complaint: 2010 Oct 12  
Allegation: Theft, Possession of Stolen Property, Fraud, Insubordination  
A two (2) month extension is requested to the July 2011 meeting

**32.**

**IA2010-0899**

Date of Occurrence: October 23, 2010  
Date of Complaint: October 29, 2010  
Allegation: Discreditable Conduct  
A two (2) month extension is requested to the July 2011 meeting

**33.**

**IA2010-0962**

Occurred Date: November 28, 2010  
Date of Complaint: November 29, 2010  
Allegations: Unlawful or Unnecessary exercise of Authority, Discreditable Conduct  
A two (2) month extension is requested to the July 2011 meeting

**34.**

**IA2010-0965**

Occurred Date: November 28, 2010  
Date of Complaint: November 30, 2010  
Allegation: i(i) UUEA: Unlawful/Unnecessary Exercise Authority:  
A four (4) month extension is requested to the September 2011 meeting

**35.**

**IA2010-0969**

Occurred Date: Between January 2010 and December 2010  
Date of Complaint: November 30, 2010  
Allegation: Deceit: Utter/Sign False Statement x 3  
A four (4) month extension is requested to the September 2011 meeting

**36.**

**IA2010-0970**

Occurred Date: September 28<sup>th</sup>, 2010  
Date of Complaint: November 30, 2010  
Complainant: EPS  
Allegation: Deceit: Section 5(1)(d) PSR  
A four (4) month extension is requested to the September 2011 meeting

**37.**

**IA2010-0972**

Occurred Date: November 26 ,2010  
Date of Complaint: November 26, 2010  
Allegation: Neglect of Duty, Discreditable Conduct  
A two (2) month extension is requested to the July 2011 meeting

**38.**

**IA2010-0992**

Occurred Date: December 1, 2010  
Date of Complaint: December 8, 2010  
Allegation: Neglect of Duty  
A four (4) month extension is requested to the September 2011 meeting

**39.**

**IA2010-1002**

Occurred Date: December 10, 2010  
Date of Complaint: December 13, 2010  
Allegation: Unlawful or Unnecessary Exercise of Authority  
A four (4) month extension is requested to the September 2011 meeting

**40.**

**IA2010-1005**

Occurred Date: October 18, 2010  
Date of Complaint: December 19, 2010  
Allegation: Neglect of Duty  
A four (4) month extension is requested to the September 2011 meeting

**41.**

**IA2010-1015**

Date of Occurrence: August 1998 to October 2010  
Date of Complaint: December 6, 2010  
Allegation: Insubordination: Breach Policy / Order / Directive  
A two (2) month extension is requested to the July 2011 meeting

**42.**

**IA2010-1016**

Occurred Date: December 13, 2010  
Date of Complaint: December 15, 2010  
Allegation: Unlawful or Unnecessary exercise in Authority, Insubordination  
A two (2) month extension is requested to the July 2011 meeting

**43.**

**IA2010-1029**

Occurred Date: January 1, 2010  
Date of Complaint: December 20, 2010  
Allegation: Unlawful/Unnecessary Exercise Authority, Inappropriate Use of Force  
Deceit: Utter/Sign False Statement (Willful or Negligent)  
A four (4) month extension is requested to the September 2011 meeting

**44.**

**IA2010-1047**

Occurred Date: April 11, 2007 (criminal) November 22, 2010 (PSR)  
Date of Complaint: December 22, 2010  
Allegation: PSR: Deceit, Criminal: B&E, assault  
A four (4) month extension is requested to the September 2011 meeting

45.

**IA2010-1048**

Occurred Date: December 26, 2010  
Date of Complaint: December 29, 2010  
Allegation: Discreditable Conduct  
A four (4) month extension is requested to the September 2011 meeting

46.

**IA2011-0014**

Occurred Date: January 4, 2010  
Date of Complaint: January 3, 2011  
Allegation: Unlawful exercise of authority x 5, Discreditable conduct x 2, Deceit x 2,  
Neglect of Duty  
A four (4) month extension is requested to the September 2011 meeting.

47.

**IA2011-0026**

Occurred Date: February 6, 2010  
Date of Complaint: January 7, 2011  
Allegation: Unlawful or Unnecessary exercise of Authority/Force  
A four (4) month extension is requested to the September 2011 meeting

48.

**IA2011-0031**

Occurred Date: September 5, 2010  
Date of Complaint: January 12, 2011  
Allegation: Criminal: Assault, Assault with a weapon, uttering threats  
Service: Unlawful or Unnecessary use of authority  
Discreditable Conduct (profanity)  
A four (4) month extension is requested to the September 2011 meeting

49.

**IA2011-0040**

Occurred Date: January 12, 2011  
Date of Complaint: January 17, 2011  
Allegation: Discreditable Conduct  
A two (2) month extension is requested to the July meeting

50.

**IA2011-0053**

Occurred Date: January 5, 2011  
Date of Complaint: January 10, 2011  
Allegation: Unlawful of unnecessary exercise of authority, Discreditable Conduct,  
Insubordination, and Corrupt Practice  
A four (4) month extension is requested to the September 2011 meeting

51.

**IA2011-0063**

Occurred Date: April 9, 2010  
Date of Complaint: January 19, 2011  
Allegation: Insubordination  
A four (4) month extension is requested to the September 2011 meeting

52.

**IA2011-0088**

Occurred Date: January 2, 2011  
Date of Complaint: January 21, 2011  
Allegation: Deceit, Discreditable conduct, Insubordination  
A four (4) month extension is requested to the September 2011 meeting



**April 2011 COMPLETED COMPLAINTS OF SERVICE**  
(Section 44 *Police Act*)

---

Five (5) Complaints of Service under Section 44 of the *Police Act* were resolved or concluded in April 2011.

1. Reviewed and concluded by the Chief of Police  
File No: IA2011-0023  
Date of Complaint: January 11, 2011
  
2. Reviewed and concluded by the Chief of Police  
File No: IA2011-0110  
Date of Complaint: February 8, 2011
  
3. Resolved through Professional Standards Branch  
File No: IA2011-0148  
Date of Complaint: February 21, 2011
  
4. Resolved through Professional Standards Branch  
File No: IA2011-0161  
Date of Complaint: February 25, 2011
  
5. Resolved through Professional Standards Branch  
File No: IA2011-0175  
Date of Complaint: March 7, 2011

## COMPLIMENTS

---

During the month of April 2011, fifty-three (53) letters of appreciation were received by the Edmonton Police Service. Professional Standards Branch would like to present five (5) of these letters.

1.

To whom it may concern,

I am the manager of the apartment building located at 10745 79 Ave in Edmonton. On Friday February 11th around 11: 00 pm I ,;as informed by a tenant that sounds of destruction could be heard coming from a suit in the building.

After looking into the problem I decided that it was serious enough to call for police assistance. Members of the Edmonton Police arrived soon after my call -there were six in all if I recall correctly but I am afraid that I have no names. In the end the officers took a person into custody, a person who I thought was a danger to himself and others and who I thought was irrational and overly agitated. These officers could easily and without blame have provoked this individual resulting in violence and even injury. Instead, because of their professionalism, patience, team work and caution they brought this situation to a safe conclusion.

Watching the Ylhole thing from a short distance, I was thoroughly impressed with the methods employed, the care these officers all took to ensure that the situation did not escalate and that no-one got hurt. When anyone asks me what makes Canada unique or special, I tell them it is our sense of justice, our adherence to the rule of *lavl*, and our police - the best in the world. thank you for confirming my argument and for helping us the other night.

Erin Garvin

2.

Just wanted to say thank you again for changing my flat tire on 97th Street on Friday March 11 tho I was only joking when I asked you if you could change a tire, I sure didn't expect you to do it especially when it was -35 with the wind chill. You went above and beyond the call of duty and I appreciate it so much. Take care and stay safe.

Heather Preston

3.

To the Edmonton Police Service and the Edmonton Police Commission;  
We would like to extend our sincerest gratitude to the Edmonton Police Service - Southwest Division, and in particular wish to thank personally Constable **Ryan Ferry** and Staff Sergeant **Toba Brownell** for their response, dedication, expertise and guidance that led to the successful resolution of a very difficult set of circumstances that we encountered over the past few weeks. Their response required careful and thoughtful planning, guidance with the involvement of the Court of Queens Bench and coordination of the participation of several other officers of the SW Division including the EPS - Special Tactical Team. The situation and response was conducted and resolved in a manner that considered the well-being and outcomes of all parties concerned. The entire experience has been one that has left us both very grateful and very pleased Citizens of Edmonton.

Hanne Livingstone  
437-2651  
Scott Livingstone  
436-6627  
2011104118

4.

Dear Sirs,  
I am writing to express my sincere and heartfelt appreciation for the service that your Traffic Division provided to my Mother-in-laws funeral procession on Friday, April 01, 2011. The Officers were amazing in providing uninterrupted and safe access for the procession across the City to the cemetery.  
The 'Salute' to Myrt, her husband and children by the Officers at the entrance to Holy Cross Cemetery was an honour to which I cannot find the words to express my gratitude.

Thank you,  
James Shaw  
Calgary, AS

5.

Dear Sir:

April 13, 2011

It is with great pleasure that I write this letter commending Constable Collin Smart and Constable Pat McCormick, along with several other constables, for their dedication to providing community service to the families of Bishop Savaryn School.

As the administrator of Bishop Savaryn over the past 4 years traffic safety has been a major concern. Police Services has been doing the best that they can when notified, however, the problems we face continue to exist. I recognize that there is not the manpower to enforce traffic laws around schools, and that my situation is not unique.

Last week I notified the Edmonton City Police of my concerns and sent a letter home to my parent community. One of my parents spoke with Constable McCormick who then enlisted the support of Constable Smart, and dedicated two days this past week to providing parent education as well as ticketing offenders both in the morning and after school.

This has been very well received by my parent community and my staff who have grave concerns regarding the offences that are committed outside our school on a daily basis. These offences are putting children and family safety at risk. We have worked to educate our parents, have worked with the City to look at Engineering, and have appreciated the efforts of these constables to assist in enforcing the laws.

Their time and support has been greatly appreciated.

Yours in partnership,

Cathy Kaup  
Principal