



EDMONTON POLICE SERVICE



Summary of APP Q4 Initiatives Shown as Status Yellow or Red

The following summary provides a brief overview of those 2011 Annual Policing Plan initiatives that were shown as Status Yellow (partial success in meeting performance measure) and Status Red (not meeting performance measure) at the end of 2011.



Status Yellow Initiatives (Public Dashboard):

1.1 Geographic Deployment Model – Response Times

- While the average response times in Q2, Q3 and Q4 achieved the target of having first responders at priority one calls within 7 minutes 80% of the time, the year to date average was at 79% due to the slower response times in Q1 (weather related).

1.2 Geographic Deployment Model – Proactive Time

- Reported proactive time at the end of Q4 2011 was 19%. This is consistent (~1%) with proactive time in each quarter over the last two years.

9. Operation 24 - Enforcement

- While manned enforcement increased 10% over 2010, the overall level of enforcement was down 22.5% due to a 56.5% reduction in automated enforcement over the previous year. This significant reduction was caused primarily by the intersection safety cameras being out of operation in Q1 and Q2.

17. Crime Scenes Investigation Unit

- Fingerprint individualizations were up 18% over 2010 despite a large increase in homicides and other major investigations.
- However, DNA identifications were down 18% due in part to elevated 2010 numbers resulting from numerous 2009 files being carried forward into that year by the RCMP laboratory because of revised submission criteria.



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18. Police and Crisis Team (PACT)

- There has been a 32% decrease in interventions compared to 2010.
- At the start of 2011, two new business rules were implemented at PACT which affected how PACT members recorded interventions with mentally ill subjects and service providers.
- PACT no longer includes when members attempt to contact mentally ill subjects but are unsuccessful and;
- PACT no longer 'double counts' an intervention - i.e. when PACT makes contact and performs a mental status exam that leads to a Form 10 apprehension. In 2010, this type of contact would have been counted as two interventions, 1 consultation and 1 apprehension. In 2011, it is counted as one item only.
- These new reporting rules have had a larger impact on PACT numbers than initially thought. 2012 numbers will be more consistently compared to 2011.

25. Facilities Strategic Plan

- The consultant, Stantec Architecture has provided a final draft of the 10 year Master Plan and 10 year Strategic Facilities Plan.
- This initiative had the aggressive timeline of having the final report approved and recommendations implemented before the end of the year in alignment with the Capital Budget process. The processes did not align and therefore the timelines were relaxed in order to develop a better product going forward.



Status Red Initiatives (Public Dashboard):

7.4. Integrated Corridor Safety Program – Targeted Enforcement

- There was an overall enforcement decrease of 45% in the 12 high collision corridors in 2011. This is due in large part to the intersection safety cameras being out of operation for speed offences in Q1 and Q2, as well as decreases in photo radar and manned enforcement numbers which were affected by construction in the corridors.



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11. Noisy Vehicle Strategy

- In 2011 there were 313 summonses issued for various offences relating to excessive vehicle noise. In comparison, there were 442 total summonses issued in 2010. This is a decrease of 29.2%.
- The decrease may be attributed to higher public awareness and resulting compliance as a result of media attention around the new motorcycle noise bylaw that came into effect in 2010.

20. Sexual Assault Investigations

- The number of alcohol-facilitated sexual assaults assigned to the Sexual Assault Section in 2011 increased 12% (percentage points) over the 2010 baseline. This excludes historical sexual assault files which do not record the involvement of alcohol.
- It is important to note that the number of files investigated is relatively small (123 out of 209 files involved alcohol – 59%), meaning minimal changes can produce large fluctuations when viewed in percentages.
- It is assessed that the “Don’t Be That Guy” campaign may have raised the level of community awareness of alcohol-facilitated sexual assault. This increased awareness may have contributed to more reporting compared to the 2010 levels. The campaign may have also increased the confidence of complainants that their complaint would be taken seriously by the EPS.
- Other efforts have been undertaken to raise awareness of alcohol-facilitated sexual assault that include:
 - ▲ A roundtable event hosted by the Sexual Assault Section that brought together a number of internal and external stakeholders;
 - ▲ A webinar for ‘Making a Difference Canada’ focusing on alcohol facilitated sexual assault;
 - ▲ Sexual Assault Voices of Edmonton (SAVE) under the direction of Superintendent Campbell speaking out against sexual violence in our community;
 - ▲ Guidelines are being developed for employees of licensed establishments that will raise their awareness around recognizing alcohol facilitated sexual assault.
 - ▲ Sexual Assault members have conducted presentations to recruit classes to raise awareness on how to recognize and investigate alcohol facilitated sexual assaults.



EDMONTON POLICE SERVICE 2011 ANNUAL POLICING PLAN - BALANCED SCORECARD - Q4

PUBLIC DASHBOARD

| INITIATIVE - Q4 STATUS | Trend 2011 Q4 | 2011 Performance | Year End Target | 2010 | 2009 | 2011 Q4 Target |
|--|---------------|-------------------------|-----------------|-----------|--------|--|
| 1.1 Geographic Deployment Model - Response Times | | 79% | ≥80% | 80.5% | 75.4% | ≤ 7 Min 80% of the Time |
| 1.2 Geographic Deployment Model - Proactive Time | | 19% | ≥25% | 19.1% | 18.5% | 25% Proactive Time |
| 1.3 Geographic Deployment Model - Crime Reduction | | -17.7% (21,191 crimes) | ≤24,604 | 25,629 | 31,329 | 4% Crime Reduction |
| 2. Clearance Rates (3 month reporting delay) | | 41.1% (10.2%) | ≥41.3% | 37.3% | 31.7% | 4% Increase |
| 3. Public Complaints | | -10%(171 complaints) | ≤181 | 190 | 221 | 5% Reduction in Public Complaints |
| 4. Chief's Advisory Council | | | | | | Overall Evaluation of Function & Measures |
| 5. Beat Officer Program | | -26.5% (3231 crimes) | ≤4218 | 4394 | | 4% Crime Reduction in Beat Areas |
| 6. Neighbourhood Empowerment Teams | | | | | | 2% Reduction in Calls for Service (5 areas) |
| 7.1 Integrated Corridor Safety Program - Fatal Collisions | | -20% (20 fatal) | ≤24 | 25 | 29 | 5% Reduction in Fatal Collisions |
| 7.2 Integrated Corridor Safety Program - Serious Injury Collisions | | -9.5% (38 serious) | ≤45 | 43 | 57 | 5% Reduction in Serious Injury Collisions |
| 7.3 Integrated Corridor Safety Program - Injury Collisions | | -7.7% (3429 injury) | ≤3233 | 3395 | 4145 | 5% Reduction in All Injury Collisions |
| 7.4 Integrated Corridor Safety Program - Targeted Enforcement | | -44.7% (73,868 tickets) | ≥136,240 | 138,965 | 68,308 | 2% Increase in Enforcement |
| 8. Strategic Traffic Enforcement Plan - Enforcement | | 20.4% (101,066 tickets) | ≥85,625 | 83,946 | 80,749 | 2% Increase in Enforcement |
| 9. Operation 24 - Enforcement | | -22.5% (11,223 tickets) | ≥14,730 | 14,029 | 12,534 | 5% Increase in Enforcement / 8 Operations |
| 10. Check Stop | | 32% (11,198 vehicles) | ≥8489 | 8489 | 9505 | Maintain Number of Vehicles Checked |
| 11. Noisy Vehicle Strategy | | -29% (313 tickets) | ≥463 | 442 | 516 | 5% Increase in Enforcement |
| 12. Police Dispatch - Average Speed of Answer | | -18.3% (42 seconds) | ≤48.8 sec. | 51.4 sec. | | 5% Reduction in Average Speed of Answer |
| 13.1 Police Dispatch - Priority 1 Calls Dispatched ≤ 2 minutes | | 92.1% | ≥90% | 86.9% | | ≤ 2 Min 90% of the Time |
| 13.2 Police Dispatch - Priority 2 Calls Dispatched ≤ 5 minutes | | 99.4% | ≥90% | 98.6% | | ≤ 5 Min 90% of the Time |
| 13.3 Police Dispatch - Priority 3 Calls Dispatched ≤ 10 minutes | | 98.7% | ≥90% | 98.1% | | ≤10 Min 90% of the Time |
| 14. Gang and Drug Enforcement | | | | | | Maintain Productivity Measures |
| 15. Report A Drug House Program | | +43% (70 calls) | ≥48 | 49 | | 2% Increase in Concluded Calls |
| 16. Crime Free Multi-Housing Program | | +5% (39 properties) | ≥39 | 38 | | 5% Increase - 3rd Phase Certification |
| 17. Crime Scenes Investigation | | +6% (541 suspects) | ≥564 | 513 | 348 | 10% Increase in Suspect Identifications |
| 18. Police and Crisis Team (PACT) | | -32%(4131 intervent's) | | 6043 | | 5% Increase in Interventions |
| 19. Domestic Violence Community Referrals | | | | | | Develop Baseline for Contacts Obtained |
| 20. Sexual Assault Investigations | | 59% | ≤44% | 47% | | Reduce Alcohol Facilitated Sexual Assaults |
| 21. Training - Human Resource Information Management | | | | | | Implement Training Tracking System |
| 22. Training - Investigative Skills Education Program (ISEP) | | | | | | Administer Level 100 & 300 Course |
| 23. Training - Leadership Skills Education Program (LSEP) | | | | | | Leadership Program Development & Delivery |
| 24. Training - Reasonable Officer Response | | | | | | Training - R.O.R. Court Testimony Articulation |
| 25. Facilities Strategic Plan | | | | | | Initiate Approved Recommendations |
| 26. Equity, Diversity and Human Rights | | | | | | Implementation of Strategy |

STATUS

- Meets or Exceeds Performance Measure
- Partial Success In Meeting Performance Measure
- Not Meeting Performance Measure

TREND

- Measure is Trending Up From Previous Quarter
- Measure Did Not Change From Previous Quarter
- Measure is Trending Down From Previous Quarter