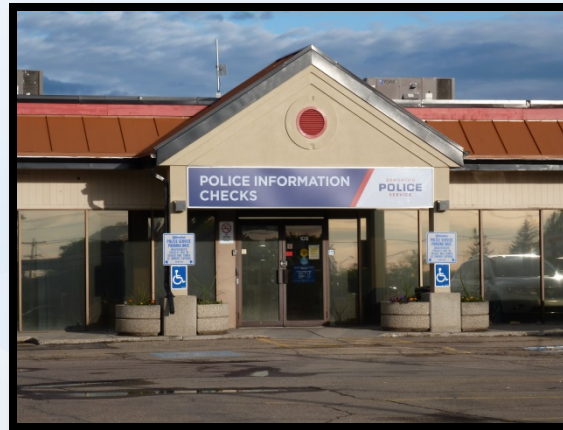


# Police Information Check



*“Committed to Making Edmonton a Safe Place to  
Work and Play”*

# The Definition and Purpose

- More comprehensive than a criminal records check
- Valuable crime prevention tool
- Reduces crime and victimization

# The Value

- Valuable risk assessment and screening tool
- Work in partnership with hundreds of volunteer agencies
- Promotes a safe and crime-free workplace

# Commitment to Customer Service

- Several customer service options available
- Results provided in a timely manner
- Friendly and knowledgeable staff committed to customer service

# The Keys to Success

- Relocation to a new facility
- Implementation of a full staffing model
- Improved employee engagement and training

# The Keys to Success

- “*Express Service*” option for employment and post-secondary purposes
- 14 days maximum processing period
- Implementation of local police records disclosure guidelines

# The Future

- Divisional station pick-up program
- Development of an online application option
- **Challenge** – RCMP recommendation requiring all applicants to be fingerprinted