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Neighbourhood Empowerment Teams (NET) – 2010 Annual Report

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Thanks for the introduction Brad.

NET 2010 Annual Report – History

- Individual reports completed by each NET team
  - Inconsistent format
  - Inconsistent metrics
  - No comparisons to City or Division EPS crime statistics
  - Inability to look at the overall NET program

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1) So prior to 2010 each of the NET teams produced reports which may have been great for their areas but were somewhat inconsistent across teams. While lots of work was being done on metrics there were no agree upon standard measurements. As the reports were all individual there was no way to really compare the Teams to each other, to City or Divisional averages and certainly no way to really examine the Combined NET program results.

NET 2010 Annual Report – History

- **EPC asked EPS to complete an evaluation of the NET Program**

  - ☐ Does the program add value?
  - ☐ Should there be More or Fewer NET Teams?

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1) So EPC asked EPS to complete an evaluation of NET for the calendar year 2010 to determine …
2) Does the NET program add value and flowing from that…..
3) Should there be fewer or more NET teams in the city?

NET 2010 Annual Report – History

- **NET Partners:**
  - ☐ City of Edmonton – Community Services
  - ☐ Edmonton Police Services
  - ☐ The Family Centre
  - ☐ United Way – Capital Region
- **Unified desire to develop an annual report framework**
- **Contract With Butler Business Solutions**

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1) After conversation with EPS office of strategy management it was recognized that net has many partners and that what EPS thought was important may NOT be as important to the partners.

2) The four NET partners are very diverse organizations who themselves have a wide range of stakeholders that they must report to and satisfy in terms of reporting of progress. However they were unified in their desire to develop one report that could be used for all of the partners.

3) As a result the NET Governance committee contracted with me to assist with the development of a report framework that would meet the diverse needs of the partners

NET 2010 Annual Report- The Process:

- **Consultation with:**
  - ☐ All Net Partners – various levels of the Organization
  - ☐ Edmonton Police Commission
  - ☐ REACH Edmonton Council for Safe Communities
  - ☐ EPS Office of Strategy Management
  - ☐ City of Edmonton: Neighbourhood Revitalization Committee (reps from both EPS and Community Services

- **Feedback from Frontline team members**

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Through a consultation process with many levels of the NET team members, EPC (thanks to Shami and Denis), REACH, EPS office of strategy management and the City of Edmonton neighbourhood revitalization committee reps along with feedback from the front line team member

We developed a report framework and determined a series of metrics that could be used to evaluate each of the 3 NET primary goals....

NET 2010 Annual Report Process – Metrics for the Goals:

- Reduce Crime and Fear of Crime
- Mobilize Individuals who Live, Work, and Play within the Community
- Foster Partnerships that Integrate Community Resources

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It must be pointed out that the 2010 metrics are still under development and their may may be additional changes made for the 2011 reporting year

NET 2010 Annual Report Process:

- A base framework was developed
- Individual NET teams completed the reports
- A rollup report was produced – The Annual Report

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Once we had all of the feedback from the stakeholders a base framework for the report and metrics was developed and sent to each of the individual teams to complete.

Once completed those were sent to me to develop one over all annual report that rolled the key information into one report – which we are calling the Annual Report.

NET 2010 Annual Report Sections:

- Why was the NET area chosen? Including base metrics
- Results on the 3 goals
- High Level Budget
- Action Plans for the current year
- Briefing Note for EPC
- All Individual Reports

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The Annual Report contains a summary of why each area was chosen to be a NET team area. This includes review and summary of a variety of base indicators and metrics.

Next tabulated summaries report on the progress made on each of the 3 goal areas for each NET area.

A high level budget was included. This section will be expanded in the future.

And finally action plans for 2011 were commented. This included actions for each of the NET areas as well as a summary of key activities for the NET governance committee.

Once the annual report was completed a Briefing note for EPC was prepared. This includes only the highest level of information. We were targeting a 4 page max but missed it by 2 pages this year….! The appendix of the final document includes all the individual NET team reports.

Overall a document was produced where the reader could read as much detail as they wished. They could stop at the Briefing note, or read the more detailed annual report, and then if they were particularly interested in one or two NET areas read those individual reports.

So onto the results … what did we find

NET 2010 Annual Report – RESULTS:

Goal 1: Reduction of Crime and Fear of Crime

N.E.T. AREA	Date of N.E.T. Entrance	Proposed Exit Year	% Annual Change in Crime (2010/2009)		
			VIOLENT	PROPERTY	TOTAL
Britannia Youngstown	2006 June	2011	-6.25%	-46.24%	-36.02%
Southwood	2007 January	2012	-11.43%	-18.65%	-15.14%
118th Avenue	2008 March	TBA	+8.66%	-29.34%	-18.70%
Calder	2009 April	TBA	-4.55%	-22.40%	-18.33%
Bonnie Doon	2009 June	TBA	-11.29%	-23.32%	-20.41%
Callingwood South	2009 September	TBA	-5.81%	-22.76%	-15.67%
CITY WIDE AVERAGE			-7.97%	-21.76%	-18.19%

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Reduction of Crime and Fear of Crime. Although Net teams performance is not evaluated by changes in crime stats many SH consulted feel that Crime Stat reductions are important and that they reflect reduction in crime. As a result each NET areas crime statistics for 2010 were pulled from the EPROS system and compared to both the citywide average and the division average. The stats were pulled on the 4 primary violent (assault, homicide, robbery and sexual assault) and 4 primary property (B&E, theft from vehicle, theft of vehicle and theft over $5,000) serious crime indicators.   NOTE this chart shows comparisons to City wide only. The comparison to division wide stats is found in the individual reports.

Total crime decreased in ALL Net areas.   And in all but 2, Southwood and Callingwood's the decrease was greater than that realized on a citywide average. Southwood outperformed the division average. While Callingwood did not achieve the city or division average total crime decreased 15.67%, which was a significant improvement from 2009, when crime increased 8.95%. Callingwood is the most recently entered NET area (sept 2009).   In 2010 NET focused on reductions in property crime and as a result decreases in property crime incidents exceeded violent crime reductions.

NET 2010 Annual Report – RESULTS:

Goal 1: Reduction of Crime and Fear of Crime

- 3 New Crime Councils Established

- Halo and Da Bom Squad Youth Intervention Programs – Filled to Capacity

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In addition to the reduction in crime statistics 3 new crime councils were established for a total of 11 in the City and the 2 key Youth Intervention programs were filled to capacity

NET 2010 Annual Report – RESULTS:

Goal 2: Mobilization of those who Live, Work and Play in the Community

- Proactive problem solving and resident-driven NET supported initiatives
- E.g., "We Believe in 118th Avenue"
  - Drug paraphernalia and weapon sales free zone
  - 5 of 6 businesses closed
- Over 3,000 Community Members directly engaged and involved

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The combination of proactive problem solving by the multidisciplinary N.E.T. team members and resident-driven N.E.T. supported initiatives results in healthier communities.

In each of the 6 areas NET teams initiated or supported initiatives that met the needs of the area. Once started they are transferred to the community to run to ensure sustainability.

For eg. the "We Believe in 118th Ave" coalition campaigned to have the area drug paraphernalia and weapons sales free. Since starting 5 of the 6 businesses selling those types of products have closed.

While not all counts were taken we do know that over 3,000 community members were directly involved in programs / initiatives and an addition 20,000 received crime prevention calendars.

NET 2010 Annual Report – RESULTS:

Goal 3: Fostering Partnerships that Integrate Community Resources

- NET is the Catalyst for Community Collaboration
- Many, Many examples in the individual reports

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In each of the areas NET is the link between the Neighbourhood groups. They strengthen communities by linking existing community leaders and groups together in a sustainable network.

Each of the individual team reports speaks to the success of the partnerships they have developed.

NET 2010 Annual Report – RESULTS:

■ NET Core Competency:

Development of Crime Prevention Strategies built for the community, by the community, and operated by the community.

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Reviewing the results of goals 2 and 3 it becomes clear that Net's core competency (one they are successful at)

NET 2010 Annual Report – Next Steps:

- ■ Key Team Highlights:
  - ☐ Exiting Britannia Youngstown in 2011
  - ☐ Starting exit discussions with Southwood for possible 2012 exit
- ■ Governance Team:
  - ☐ Finalization of evaluative metrics and report framework
  - ☐ Transition Decision Process

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NEXT Steps. individual action items for 2011 each NET team are listed in report.

Key highlights including exiting Britannia Youngstown in 2011 and starting exit discussions with Southwood for a possible exit in 2012.   For 2011 the NET governance team is focused on finalization of the reporting framework and its evaluative metrics. In addition they are working on a transition decision process that will formalize how NET decides which area to enter next and the process to be followed when exiting.

NET Team 2011 Recommendation

- Report forms a baseline that allows for future trending

- No changes to the number of EPS NET deputies for 2011(6)

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The 2010 report, being the first one forms a baseline from which progress can be trended

Based on the report and after consultation with Chiefs Committee EPS is not recommending any increase or decrease in the number of NET deputies at this time and that it remain at 6.

Questions?