



# 2014 ANNUAL POLICING PLAN

## Report Card



MEETS OR EXCEEDS  
PERFORMANCE MEASURE

A

PERFORMANCE  
WITHIN ACCEPTABLE  
RANGE OF TARGET

B

OUTSIDE ACCEPTABLE  
RANGE OF TARGET

C

## WE ARE PLEASED TO PRESENT THE 2014 ANNUAL POLICING PLAN REPORT CARD FOR THE EDMONTON POLICE SERVICE.

Under the oversight of the Edmonton Police Commission, the Edmonton Police Service (EPS) establishes measurable and achievable performance targets each year. The targets take into account shifting crime trends and community and policing priorities balanced against available police resources.

This document outlines the overall performance of the Edmonton Police Service based on the targets achieved at the end of 2014. The 2014 Plan included 13 initiatives with 17 measurable targets. Each item is rated and classified as either meeting or exceeding the target, falling into an acceptable range of the target, or failing to meet the target. All targets are compared to the previous year's data, unless otherwise noted.

Edmonton has experienced unprecedented growth in population, with approximately 30,000 new residents calling the city home each year for the past two years. Edmonton is not only growing out, it is also growing up. This creates unique policing needs in high density areas like the downtown core, and increased travel time within larger outlying neighbourhoods predominantly in the southwest.

Despite experiencing a four per cent increase in emergency calls year after year, the Commission and the EPS strive to create targets that are challenging, while respecting ongoing resource challenges.

We had a number of successes in 2014. Nonetheless, there are areas that require increased attention. All results help the Commission and the EPS move toward a vision of making Edmonton the safest major city in Canada.

As we move into 2015, we will continue to ensure targets are community driven, timely and realistic, while challenging the EPS to deliver on the broader public safety agenda. We will also ensure targets clearly demonstrate accountability and value for investment to the citizens of Edmonton.

Shami Sandhu  
Chair  
Edmonton Police Commission

Rod R. Knecht  
Chief of Police  
Edmonton Police Service

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### GANG AND DRUG ENFORCEMENT MEDIUM-LEVEL CRIMINAL NETWORK DISRUPTIONS

**2014 Target:** 26 medium-level criminal network disruptions (25% increase)

**2014 Results:** 26 medium-level disruptions

In 2014, a matrix was developed to categorize concluded drug and gang investigations into high, medium or low-level criminal networks. These measures provide a more accurate reflection of the disruption of the drug and gang landscape in Edmonton. Monitoring of drug and gang enforcement via the number of arrests, charges, and value of civil forfeitures will continue.

### DOMESTIC VIOLENCE INTERVENTION OFFENDER MANAGEMENT

**2014 Target:** 5% increase in completed offender checks

**2014 Results:** 20.7% increase

EPS conducts random and unscheduled visits to ensure domestic violence offenders are complying with court ordered conditions. By the end of 2014, Domestic Offender Crimes Section (DOCS) completed 139 offender management checks, 63 more than in 2013.

### VICTIM/INTERVENTION SUPPORT

**2014 Target:** 2% increase in interventions

**2014 Results:** 2.7% increase

Interventions with victims of domestic violence provide safety planning and support mechanisms to reduce re-victimization. DOCS, Domestic Violence Intervention Team, and Victim Support Team completed 965 interventions in 2014; 27 more than in 2013.

*EPS participation in the annual K-Days Parade is a tradition, even with non-traditional vehicles as demonstrated by Constable Dext Williams in July 2014 on a Segway.*



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## SENIOR PROTECTION STRATEGY

**2014 Target:** Establish baseline measurements for the state of senior abuse occurring within Edmonton

**2014 Results:** Baseline measurements have been developed

The Senior Protection Unit became fully staffed in 2014 and developed 2014 baseline workload measures including the number of elder abuse victimizations, minimum caseloads assigned to detectives, and time to conclude files.

## 9-1-1 EMERGENCY CALL MANAGEMENT

**2014 Target:** 50% reduction in the number of bypass emergency calls

**2014 Results:** 86.3% reduction

Bypass calls are 9-1-1 emergency calls that generally have taken 42 seconds or longer to answer. The significant reduction of bypass calls in 2014 is attributed to an increase in minimum staffing levels implemented in July 2013.

*In April 2014, fallen Police Service Dog Quanto's service and bravery were honoured by induction into the Purina Animal Hall of Fame. In the fall of 2013, Quanto fell in the line of duty after being stabbed while police attempted to arrest a suspect.*



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### HISTORICAL HOMICIDES

<b>2014 Target:</b> 25% increase in cleared cold-case homicides	<b>2014 Results:</b> 0% change from 2013
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Five cold-case homicides were cleared in 2014; five cold-case homicides were also cleared in 2013.

### CLEARANCE RATES

<b>2014 Target:</b> 43% or higher weighted clearance rate	<b>2014 Results:</b> 40.6% weighted clearance rate (internal calculation)
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The weighted clearance rate – a Statistics Canada measure – represents the proportion of criminal incidents cleared by EPS, weighted by crime severity. Police can clear an incident by identifying an accused and laying a charge, or by clearing otherwise.

### MISSING PERSONS

<b>2014 Target:</b> 36 historical missing person files fully reviewed by the end of 2014	<b>2014 Results:</b> 33 files fully reviewed
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A fully reviewed historical missing person file refers to a file where all available investigative tasks have been completed.

*EPS Traffic Section officers work with numerous municipal and provincial regulatory agencies to carry out the Commercial Vehicles Safety Alliance inspections. A total of 483 vehicles were examined, with 1,424 violations, 221 summonses and 27 vehicles towed from inspection sites.*



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## VIOLENCE REDUCTION STRATEGY

### VIOLENT CRIME

<b>2014 Target:</b> 2% reduction in the four violent crime indicators	<b>2014 Results:</b> 2.2% increase city-wide
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The four violent crime indicators are homicides, robberies, sexual assaults, and assaults. Based on this measure, there were 8,311 victimizations in 2014; 181 more than in 2013. Year-over-year percentage changes for each violent crime type are as follows:

- homicides, 17.2%
- assaults, 2.6%
- robberies, 1.4%
- sexual assaults, 0.1%.

### SOCIAL DISORDER

<b>2014 Target:</b> 2% reduction in social disorder occurrences	<b>2014 Results:</b> 0.7% increase city-wide
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For the combined 17 social disorder occurrence types, there were 18,561 occurrences; 138 more than in 2013. West Division saw a 6.3% increase from 2013 levels while Northeast Division saw a 5.2% decrease from 2013 levels.

## PROPERTY CRIME

<b>2014 Target:</b> 4% reduction in the four property crime indicators	<b>2014 Results:</b> 6.2% increase
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The four property crime indicators are theft over \$5,000, theft from vehicle, theft of vehicle, and break and enter. Based on this measure, there were 12,371 incidents of property crime; an increase of 977 incidents from 2013 levels. All four crime types increased year-over-year:

- theft over \$5000, 11.6%
- theft from vehicle, 9.3%
- break & enter, 5.3%
- theft of vehicle, 1.0%.

## GEOGRAPHIC DEPLOYMENT MODEL

### PRIORITY 1 RESPONSE TIMES

<b>2014 Target:</b> Less than seven minutes, 80% of the time	<b>2014 Results:</b> Less than seven minutes, 71.3% of the time
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Response times are measured from the time of dispatch to arrival on-scene at a fixed location in seven minutes or less. Priority 1 response times have been underperforming since late 2012.

### DIRECTED POLICING TIME

<b>2014 Target:</b> 25% of patrol time spent as directed	<b>2014 Results:</b> 13.8% of patrol time spent as directed
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Directed patrol time allows EPS officers to focus on crime prevention, intervention and suppression activities. Directed time is impacted by calls for service. As calls for service increase, the ability to do directed policing decreases.

Constable John Beatson, Connie Marciniuk of NET, and Colin Brown with Canadian Direct Insurance proclaim May 24, 2014, as Safer Parking Day in Edmonton.



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### GANG AND DRUG ENFORCEMENT HIGH-LEVEL CRIMINAL NETWORK DISRUPTIONS

**2014 Target:** 13 high-level criminal network disruptions (25% increase)

**2014 Results:** 8 high-level disruptions

### LOW-LEVEL CRIMINAL NETWORK DISRUPTIONS

**2014 Target:** 7 low-level criminal network disruptions (maintain 2013 levels)

**2014 Results:** 4 low-level disruptions

In 2014, a matrix was developed to categorize concluded investigations into high, medium or low-level criminal networks disrupted. These measures provide a more accurate picture of the disruption of the drug and gang landscape in Edmonton. Monitoring of drug and gang enforcement via the number of arrests, charges, and value of civil forfeitures will continue.

### TRAFFIC SAFETY

#### TRAFFIC CORRIDOR/INTERSECTION COLLISIONS

**2014 Target:** 2% decrease in the number of traffic collisions in high frequency collision hotspots

**2014 Results:** 0.8% increase

There were 393 collisions in 2014 in high frequency collision corridors/intersections; three more than in 2013.

### PUBLIC COMPLAINT INVESTIGATIONS

#### TIMELY COMPLAINT CONCLUSION

**2014 Target:** Public complaint investigations concluded or all investigative steps completed in less than six months, 75% of the time

**2014 Results:** 57.8% were either fully completed or had all investigative steps completed within six months

Data from this category was obtained from the third quarter of 2013 to the second quarter of 2014. Of the 187 public complaint investigations opened during that time, 108 met the target.

*More than 50 youth and EPS officers participated in the 2014 McCauley Cup in December. The friendly game of hockey builds positive relationships between the youth and police officers.*



# LOOKING FORWARD

## 2015 ANNUAL POLICING PLAN

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Each year, the EPS identifies and undertakes initiatives to help realize the goals outlined in their strategic business plan:

- **Reduced crime and victimization**
- **Investigative excellence**
- **Increased efficiency and effectiveness**
- **Commitment to professionalism.**

These four goals, combined with concerns identified by citizens and local crime trends, aid the Commission and the EPS in establishing measurable targets for the 2015 Annual Policing Plan.

**HIGHLIGHTED BELOW ARE SOME OF THE INITIATIVES IN THE 2015 ANNUAL POLICING PLAN.**

### **REDUCED CRIME AND VICTIMIZATION**

Reducing crime and victimization leads to a greater sense of safety in the community. In 2015, the EPS will continue their focus on reducing the four violent crime indicators: assault, robbery, homicide, and sexual assaults. In addition, the EPS will build upon their domestic violence intervention and traffic safety efforts.

### **INVESTIGATIVE EXCELLENCE**

Although thorough and accurate investigations take a considerable amount of time, they are critical for laying appropriate charges and ensuring a solid case moving into the next steps of the justice system. In 2015, the EPS will work on investigating historical homicides and missing persons cases.

### **INCREASED EFFICIENCY AND EFFECTIVENESS**

Patrol officers have the most interaction with the citizens of Edmonton, as these are the officers who respond to routine calls for service. Reaching response time targets and dedicating more time to directed activities will improve service to Edmontonians. Focus will also be on the initial contact citizens make through the 9-1-1 emergency call management system.

### **COMMITMENT TO PROFESSIONALISM**

When a citizen contacts the EPS or the Commission with a concern about an officer or the service provided by the EPS, both organizations will build on their commitment to a professional and timely investigation process.