



---

# 2016 Annual Policing Plan - Q3 Results Edmonton Police Service

Presented to the  
Edmonton Police Commission  
Nov 17, 2016

# 2016 Annual Policing Plan – Q3 Results



## Purpose

- Provide EPS's quarterly report on public initiatives (23)
- Highlight successes and areas of concern for select initiatives
- Answer any questions on performance/progress



# 2016 Annual Policing Plan – Q3 Results

## Reduced Crime & Victimization

**1. Crime Severity Index**

EPS Crime Severity Index (estimated)

**117.9**

Target (year): ≤ 88 (6.0 point reduction from 2013 levels)

**2. Violence Reduction Strategy: Violent Crime**

# of 4 Violent Crime Indicators

**6,765**

Target: ≤ 6,939 (maintain 2015 levels)

**3. Violence Reduction Strategy: Social Disorder**

# of social disorder incidents

**14,505**

Target: ≤ 13,983 (maintain 2015 levels)

**4. Property Crime**

# of 4 Property Crime Indicators

**16,750**

Target: ≤ 14,601 (maintain 2015 levels)

**5.1 Domestic Violence Intervention: Offender Checks**

# of domestic offender management checks

**520**

Target: ≥ 395 (5% increase from 2015 levels)

**5.2 Domestic Violence Intervention: Victim Checks**

# of domestic victim support contacts

**752**

Target: ≥ 702 (2% increase from 2015 levels)

**6.1 Gang & Drug Enforcement**

# of high-level criminal network disruptions

**5**

Target (year): ≥ 6 (maintain 2015 levels)

**6.2 Gang & Drug Enforcement**

# of medium-level criminal network disruptions

**18**

Target (year): ≥ 31 (maintain 2015 levels)

**6.3 Gang & Drug Enforcement**

# of low-level criminal network disruptions

**10**

Target (year): ≥ 9 (maintain 2015 levels)

**7. Traffic Safety**

# of traffic corridor/intersection collisions

**495**

Target: ≤ 504 (2% reduction from 2015 levels)

**8.1 Distracted Driving**

Distracted Driving Tickets issued (patrol)

**3,763**

Target: ≥ 2,298 (5% increase from 2012-2014 avg)

**8.2 Distracted Driving**

Distracted Driving Tickets issued (Traffic Services)

**1,822**

Target: ≥ 1,960 (5% increase from 2013-2014 avg)



# 2016 Annual Policing Plan – Q3 Results

## Reduced Crime & Victimization

### 9. Safe in Six

Q2 Activities: sharing of program review with partners, internal promotion of program

**On-target**

### 10.1 Transit Beats

# of LRT Calls for Service

**644**

Target: ≤ 617 (decrease from 2015 levels)

### 10.2 Transit Beats

# of LRT Crime and Disorder events

**434**

Target: ≥ 384 (increase from 2015 levels)

### 11. Prevention of Crimes to Vehicles

# of Theft OF/FROM vehicle incidents

**11,911**

Target: ≤ 9,723 (2% reduction from 2015 levels)

## Investigative Excellence

### 12. Clearance Rates

% of criminal incidents cleared (weighted)

**41.3%**

Target: ≥ 43%

### 13. Crime Prevention Strategy

EPS will not be proceeding with advertising campaign

**Off-target**

### 14. Missing Persons

# of fully reviewed historical missing person files

**48**

Target: 63 of the 72 files identified in 2013



# 2016 Annual Policing Plan – Q3 Results

## Increased Efficiency & Effectiveness

### 15.1 GDM: Priority 1 Response Time

% of Priority 1 events with patrol on-scene ≤ 7 min

**71.5%**

Target: ≥ 80%

### 15.2 GDM: Proactive Time

% of patrol time spent as proactive

**11.5%**

Target: ≥ 25%

### 16.1 9-1-1 Call Management

911 Operator Average Speed of Answer (seconds)

**2.02**

Target: ≤ 2 seconds

### 16.2 9-1-1 Call Management

911 Assessment & Transfer Time

**Delayed Q4 Reporting**

### 17.1 Police Call Management

Non-Emergency Answer Delay (seconds)

**53.0**

Target: ≤ 60 seconds

### 17.2 Police Call Management

9-1-1 Evaluator Answer Delay (seconds)

**Delayed until Q4 Reporting**

Target: ≤ 20 seconds

### 18. Online Crime Reporting

# of Online Crime Reports

**5,375**

Target: ≥ 3,855 (15% increase from 2015 levels)

### 19. Mental Health Calls

Service Time for Mental Health Calls (hours)

**7.6**

Target: ≤ 8.9 hours (reduction from 2015 levels)

### 20. Heavy Users of Service

Q3 Activities: HUoS evaluation, addressing gap, and promoting project awareness

**On-target**



# 2016 Annual Policing Plan – Q3 Results

## Commitment to Professionalism

### 21. Public Complaint Investigations

% of public complaint investigations concluded  $\leq$  6 months

**72.5%**

Target:  $\geq$  75%

### 22.1 Recruitment

# of new recruits hired/starting recruit class

**99**

Target: 108

### 22.2 Recruitment

# of new Experienced Officers hired

**6**

Target: 10

### 22.3 Recruitment

# of sworn applicants

**534**

Target:  $\geq$  483 (increase from 2015 levels)

### 23.1 Diversity in Recruitment

# of Culturally Experienced Applicants

**162**

Target:  $\geq$  126 (increase from 2015 levels)

### 23.2 Diversity in Recruitment

# Female Applicants

**92**

Target:  $\geq$  88 (increase from 2015 levels)



# 1. Crime Severity Index

## EPS's Crime Severity Index (EPS calculations)

- Target: 88 or below (6.0 point reduction from 2013 levels)
- Status: 117.9 points

EPS: Crime Severity Index (internal calculations)

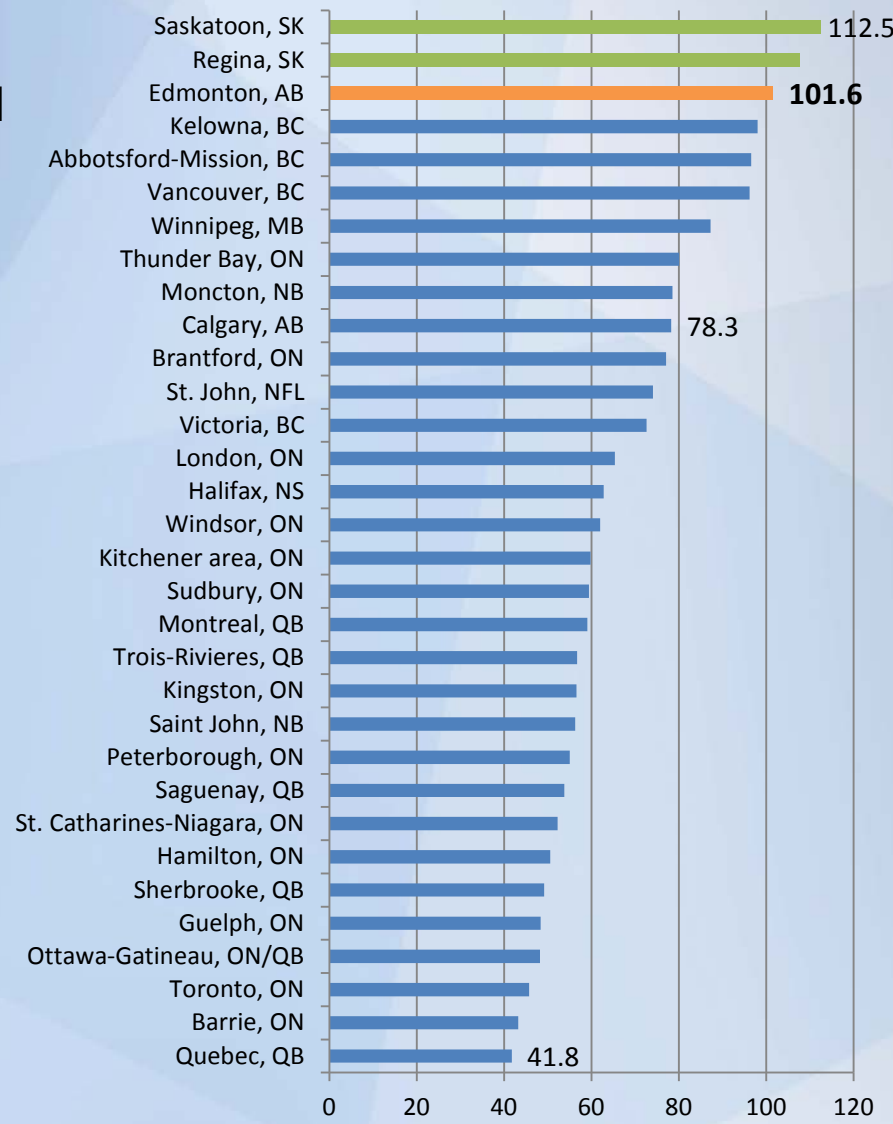




# 1. Crime Severity Index

- As requested by EPC, the Q3 report provides crime level and socioeconomic correlations.
- Variables chosen to analyze were informed by what is primarily covered by CCJS (Stats Can). List omitted many other potential variables
- Correlation does not imply causation

Crime Severity Index, Canadian CMA's, 2015



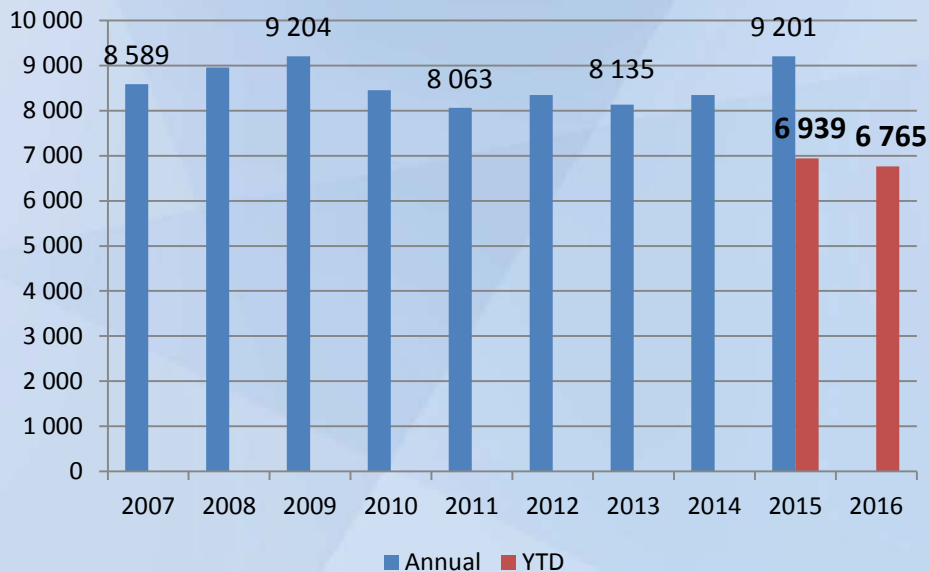




## 2-4. Crime Levels

- Targets: Maintain or reduce from 2015 levels
- Status: Violent Crime Indicators -2.5%, Property Crime Indicators +14.7%, Social Disorder occurrences +3.7%

EPS 4 Violent Crime Indicators (# of Victimizations)



EPS: 4 Property Crime Indicators (# of incidents)

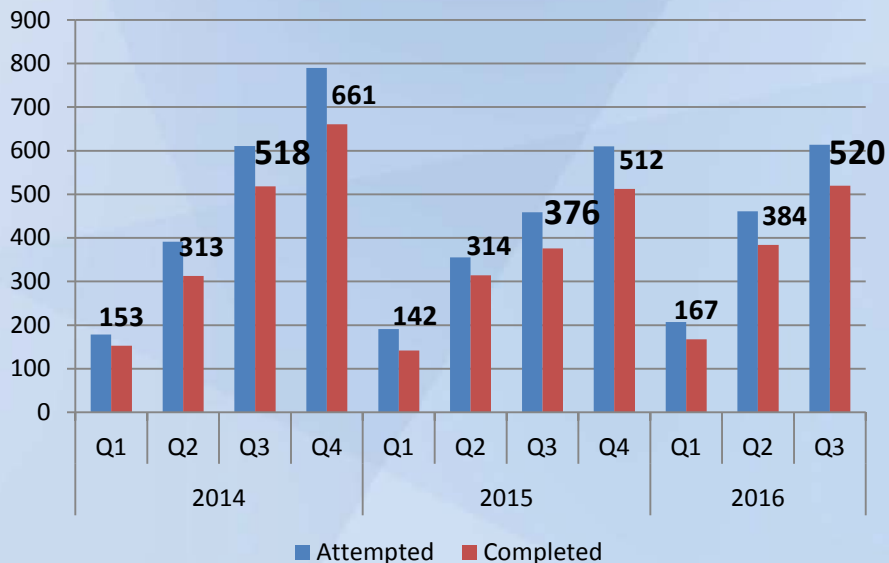




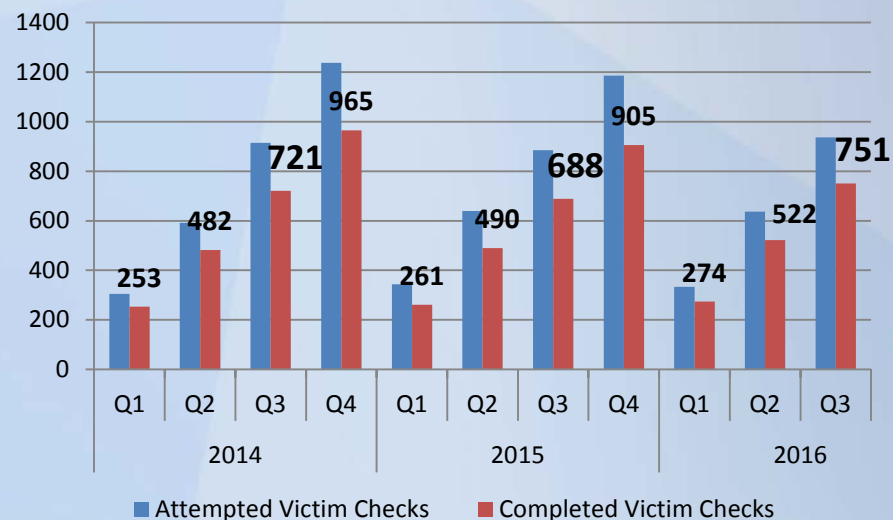
## 5. Domestic Violence Intervention

- 520 Offender checks (38.3% above 2015 levels)
- 752 Victim checks (9.2% above 2015 levels)

Offender Management Checks, Year-to-Date



Domestic Violence Victim Checks, Year-to-Date

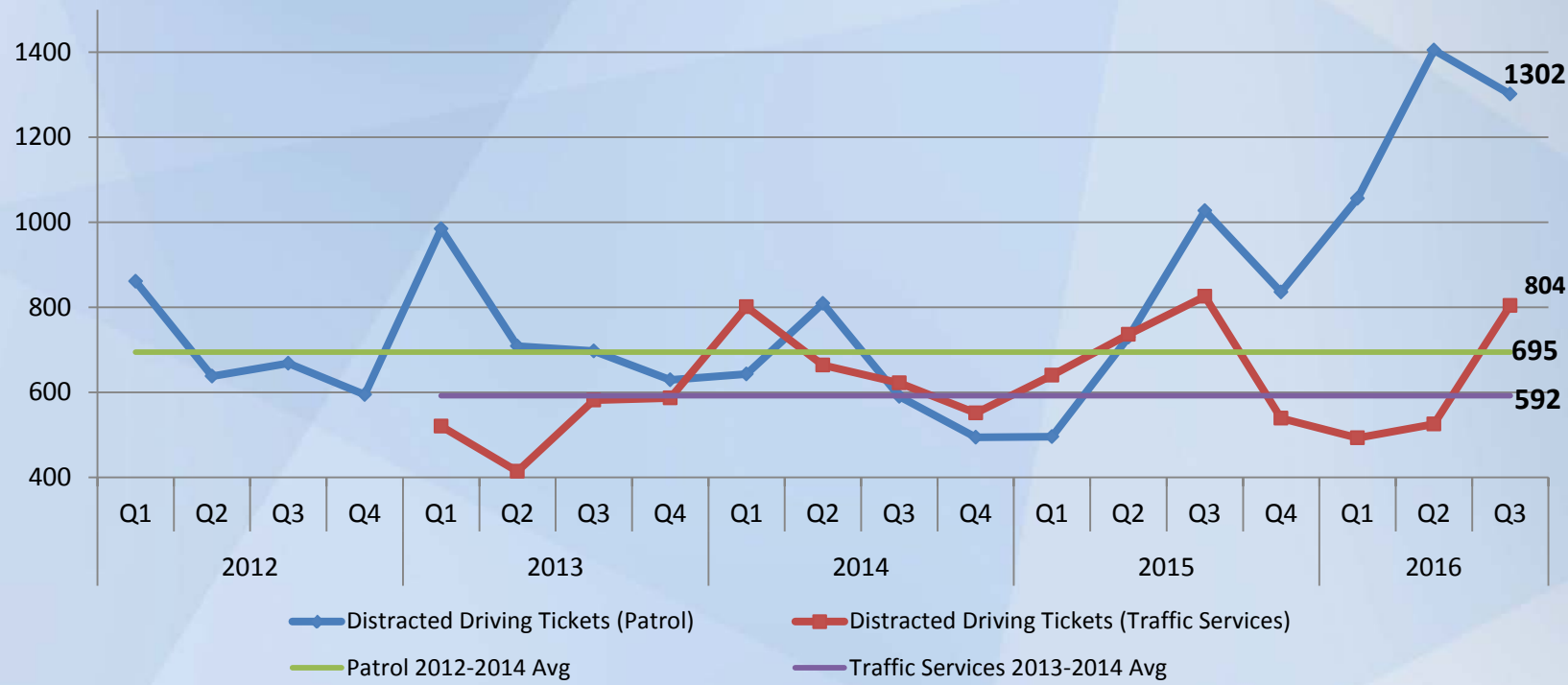




# 8. Distracted Driving

- # of distracted driving tickets issued
- Target: 5% increase from baseline levels
- Status: Patrol: 3,763 tickets (71.9% above target),  
Traffic Services: 1,822 tickets (2.4% below target)

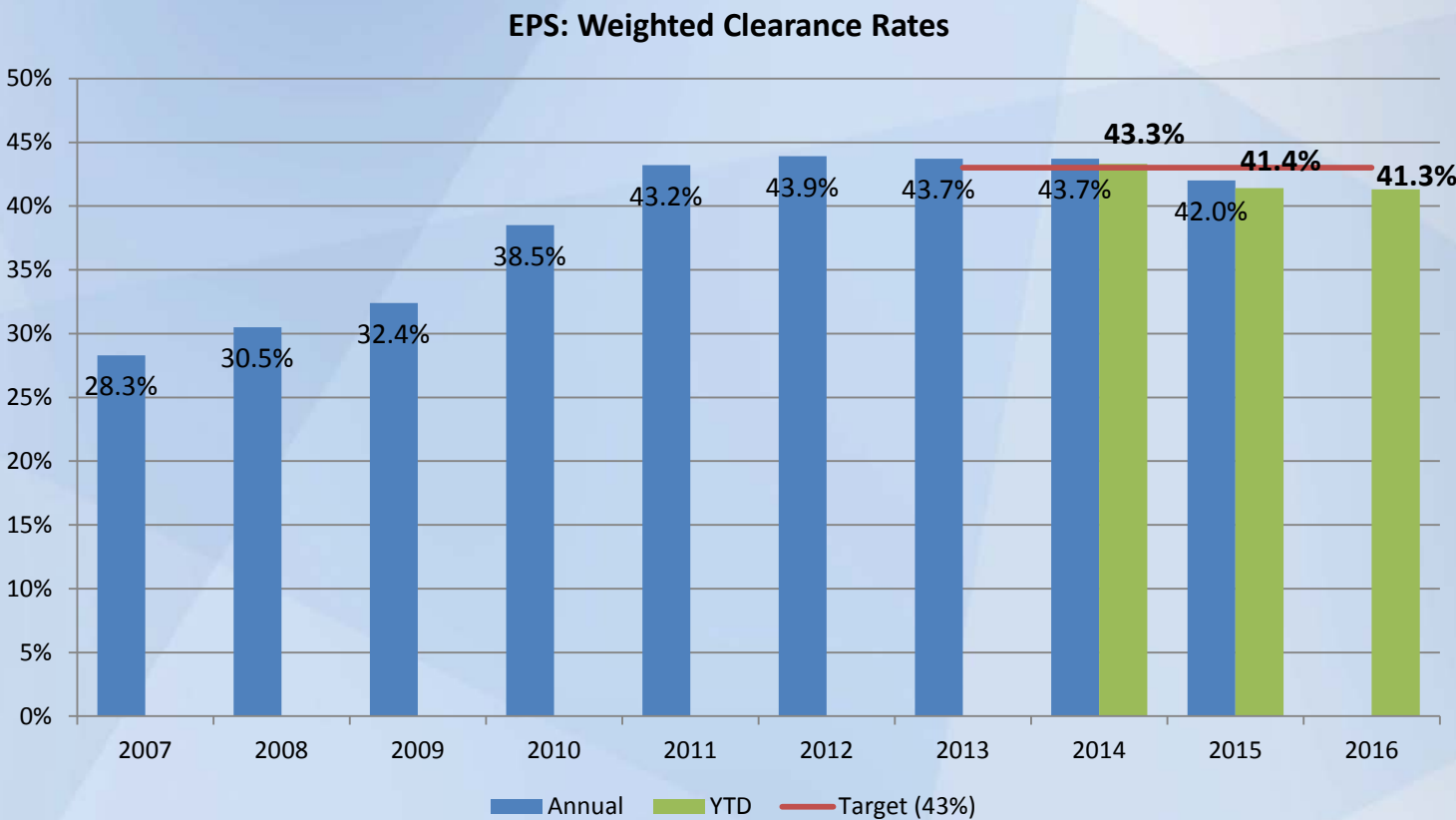
EPS: Distracted Driving Tickets issued





# 12. Clearance Rates

- Weighted Clearance Rate (EPS calculations)
- Target: 43% or higher
- Status: 41.3%

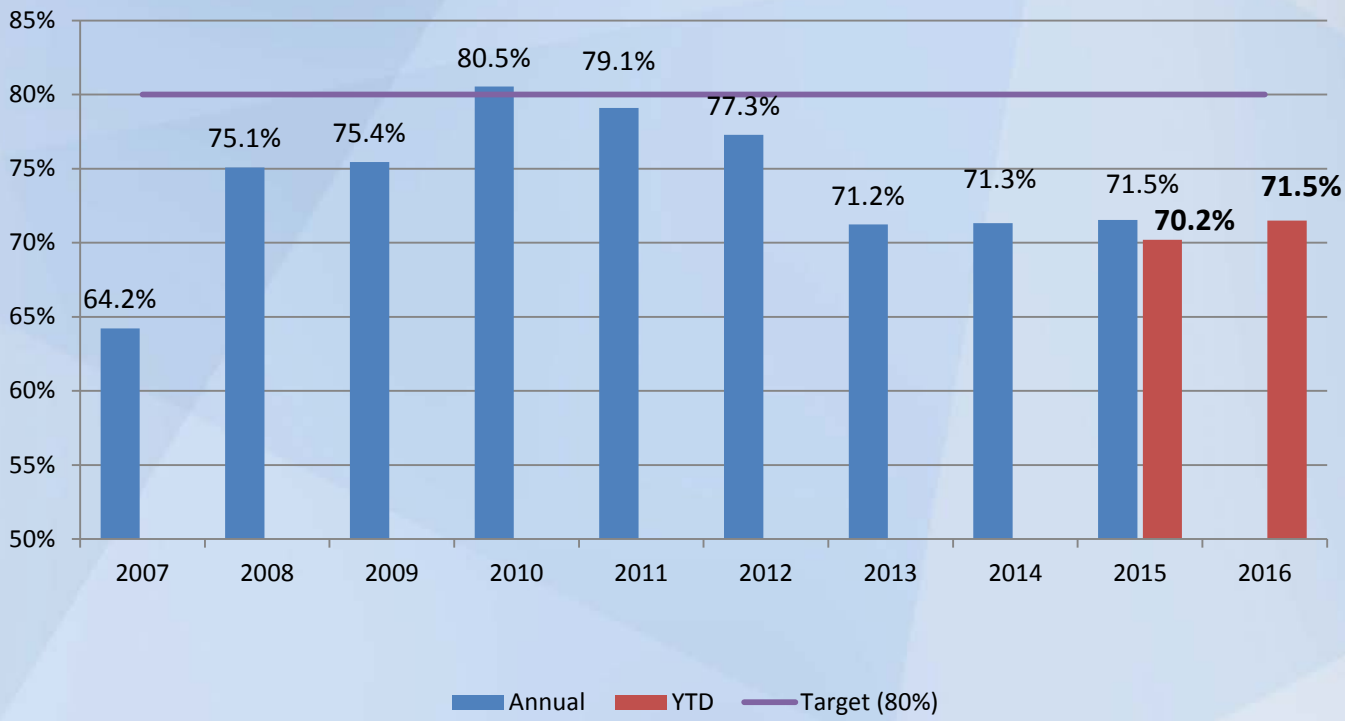




# 15.1 Geographic Deployment Model

- Priority 1 Response Time Performance (% of events dispatched + patrol on-scene within 7 minutes)
- Target: 80% or higher
- Status: 71.1% of events met the target

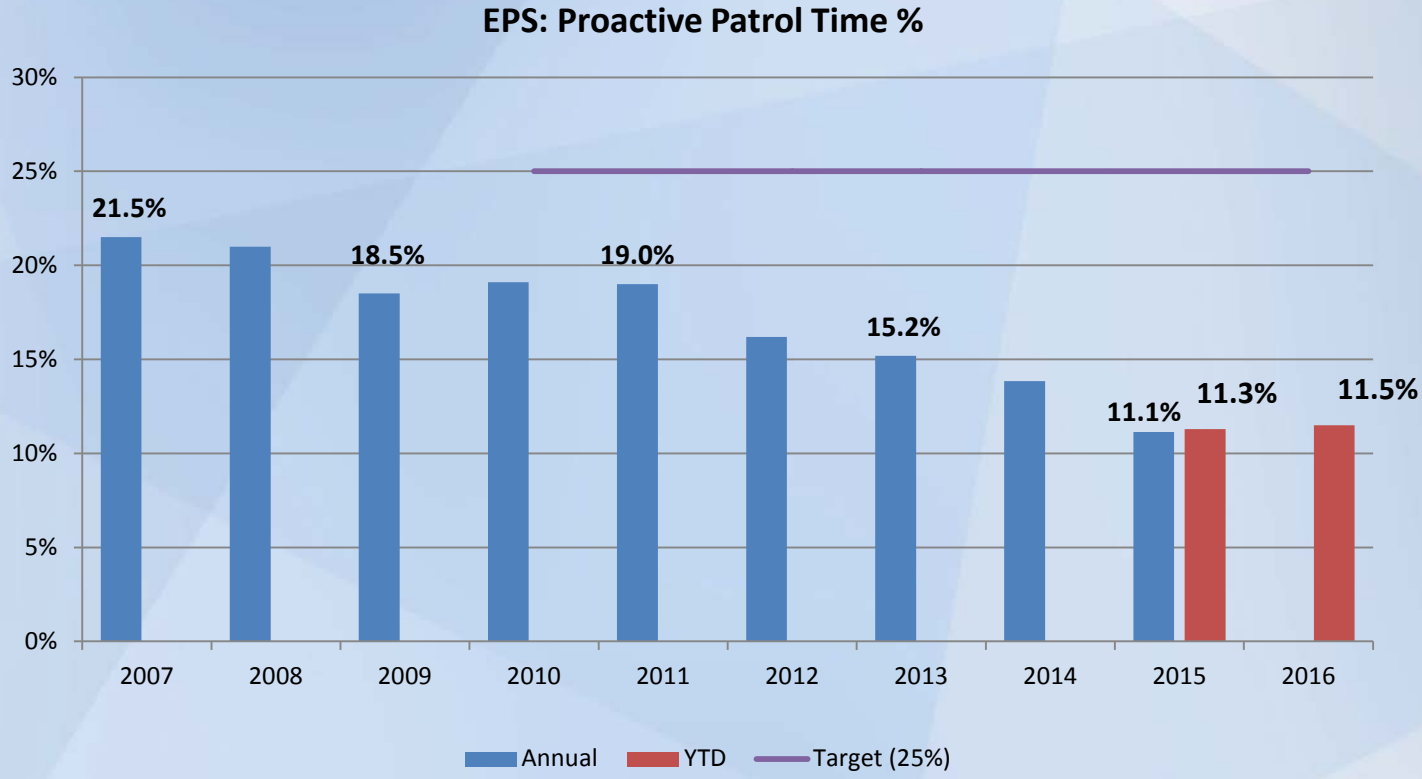
EPS: Priority 1 Response Time Performance





# 15.2 Geographic Deployment Model

- Proactive Time (% of patrol shift time spent in preventive activities)
- Target: 25% or greater
- Status: 11.5%

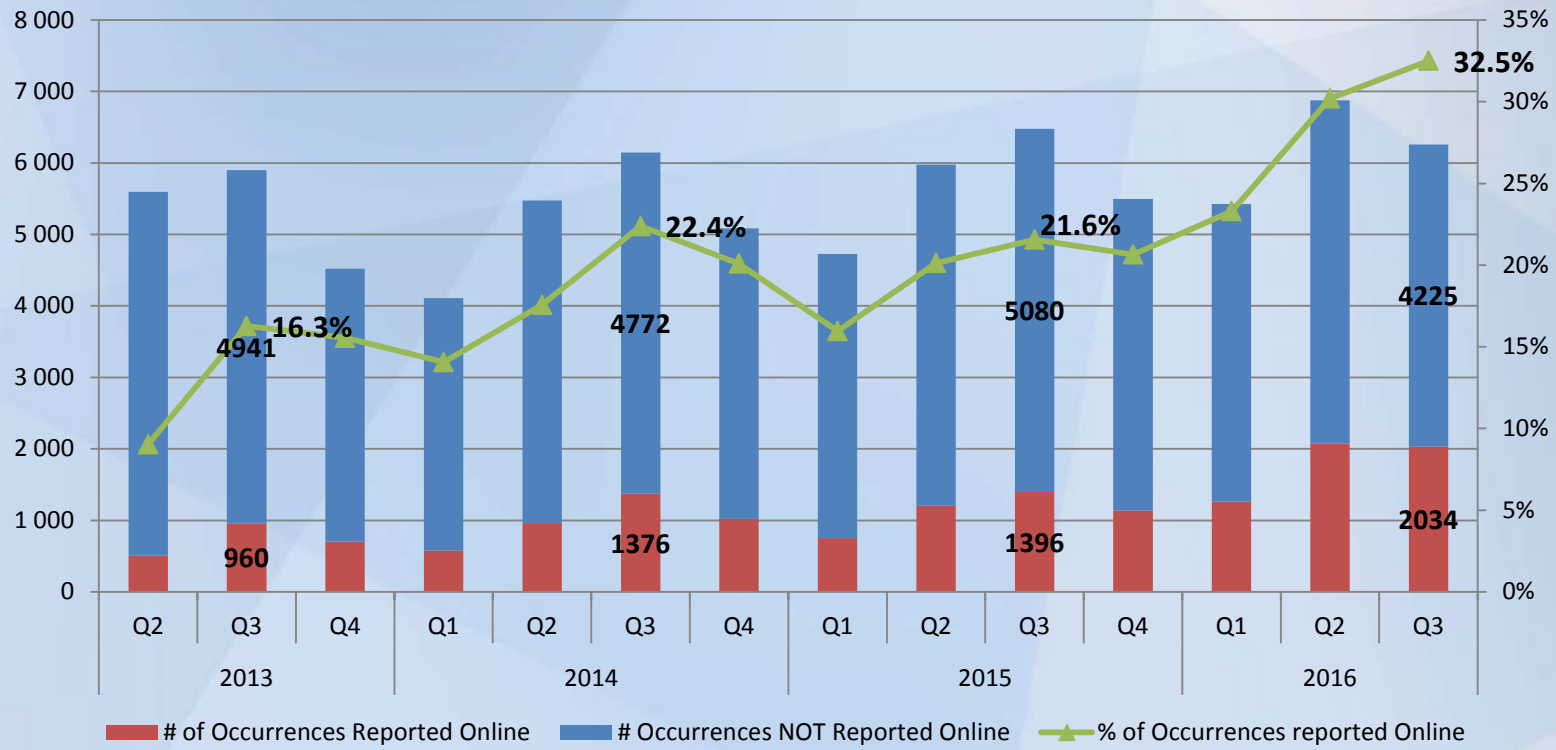




# 18. Online Crime Reporting

- Number of online crime reports submitted/approved
- Target: 15% increase over 2015 levels
- Status: 5,375 online reports (60.4% above 2015 levels)

EPS: Online Crime Reporting

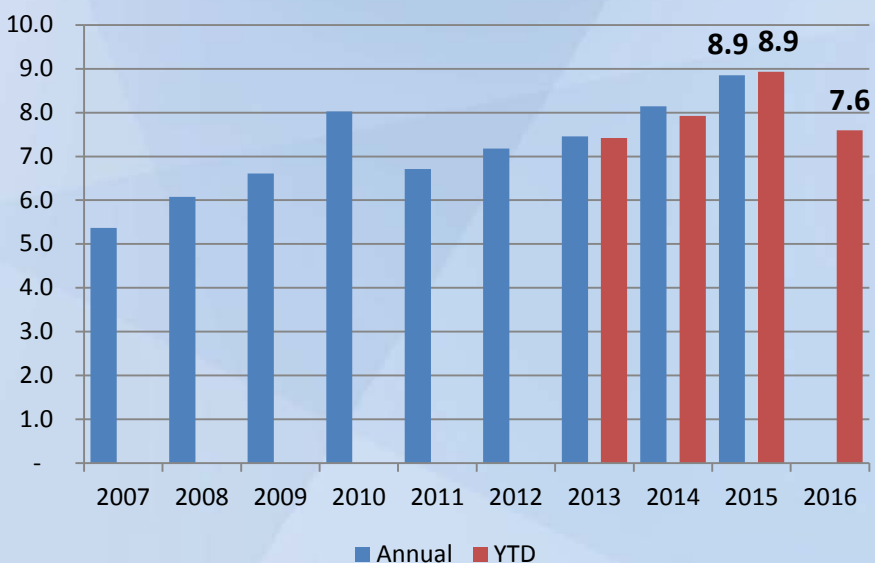




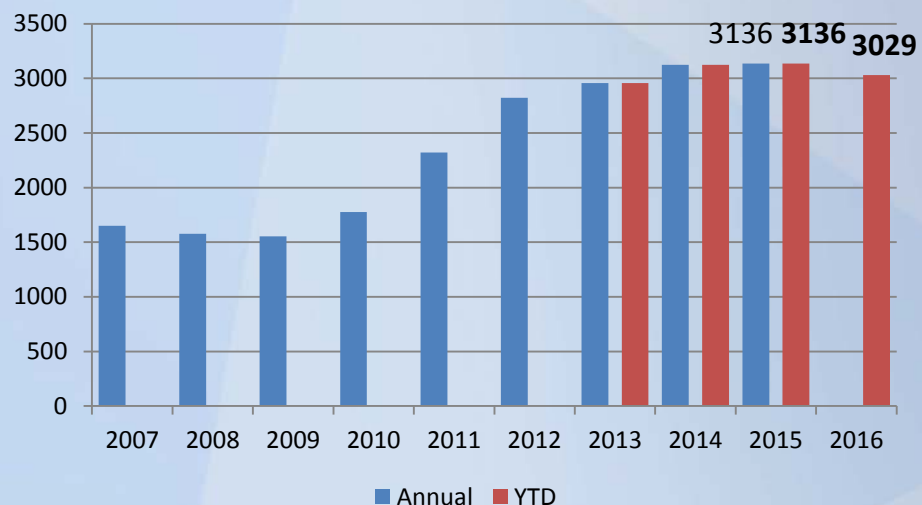
# 19. Mental Health Calls

- Mental Health Service Time
- Target: decrease from 2015 levels
- Status: 7.6 hours (14.6% below 2015 levels)
  - Volume of MHA incidents also down 3.4% from 2015 levels)

MHA Incidents: Average Person-Hours Service Time



EPS: Number of MHA Incidents







# **2016 Annual Policing Plan**

## **Q3 Results**

**Questions?**