



EDMONTON POLICE SERVICE

REPORT TO THE EDMONTON POLICE COMMISSION

DATE: 2017 Jan 6

SUBJECT: 2016 Q4 EPS Response Time and Dispatch Call Volumes

RECOMMENDATION:

1. That this report be accepted by the Edmonton Police Commission for information purposes.
2. That this semi-annual report be discontinued for future reporting, in recognition that this level of detail is currently being provided on the online EPS Dashboard, and partially provided during quarterly Annual Policing Plan reporting.

BACKGROUND:

The Edmonton Police Commission has received an ongoing report and presentation of EPS's dispatch Response Time and Dispatch Call Volume statistics since 2013 Q3.

This report, to be presented at the January 19, 2017 open-door meeting, provides statistics for Dispatch Call Volume and Response Time Performance for Priorities 1 through 5 for the years 2009 to 2016, with additional analysis in response to EPC questions raised during the last report (July 2016).

CONCLUSION:

For review and consideration.

ADDITIONAL INFORMATION ATTACHED:

- Attachment 1 – 2016 Q4 EPS Dispatch & Response Time (PowerPoint)

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 2017.01.09

Chief of Police: 

Date: JAN 09 2017

