



February 9, 2012

TO : Rod R. Knecht
Chief of Police

FROM : A/OIC Albert Lacher
Professional Standards Branch

RE : MONTHLY REPORT – January 2012

This report has been prepared for the February 16, 2012, Edmonton Police Commission meeting.

During the month of January 2012, Professional Standards Branch opened 81 new files:

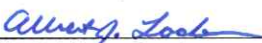
- 10 Public complaints as defined by Part 5 of the *Police Act*;
- 3 Internal complaints as defined by Part 5 of the *Police Act*;
- 6 EPS Matters; and
- 62 Citizen Contacts.

Additionally, 6 files were directed for Criminal Investigation (*Statutory Complaints*).

Concluded 67 files:

- 0 Public *Statutory* complaint;
- 1 Internal *Statutory* complaint;
- 9 Public complaints as defined by Part 5 of the *Police Act*, including 1 complaints regarding policies or services provided by the EPS;
- 2 Internal complaint as defined by Part 5 of the *Police Act*;
- 10 EPS Matters; and
- 45 Citizen Contacts.

The Edmonton Police Service received 37,332 calls in Communications Section, dispatched 11,501 of those calls, and recorded receiving 18 compliments.


A/OIC Albert Lacher
Professional Standards Branch

cc: Arlene Yakeley, Chair
Edmonton Police Commission



**FEBRUARY 2012 REPORT TO THE
EDMONTON POLICE COMMISSION**



The following report is submitted for:

- Approval
- Ratification
- Information

**PROFESSIONAL STANDARDS BRANCH
February 16, 2012 *OPEN MEETING***

Approved by:

Rod R. Knecht
Chief of Police

2012-01-31

A/OIC Bradley Siddell



**Professional Standards Branch
January 2012
Edmonton Police Service**



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JANUARY 2012 OVERVIEW & UPDATES

In January, the management team and committees reviewed the Professional Standards Strategic Business Plan for 2011 and carried some over for 2012 as well as created new ones for the coming year. Our business plan was built and is centered on our 5 pillars, Investigative Excellence, Talent Management, Process Innovation, Customer Orientation, and Marketing. Some of our objectives for 2012 are to enhance our prioritization system for all active investigations, monitor investigative timelines based on the priority of the file, endeavor to conclude 60% of formal investigations prior to their first extension and develop and implement best practices for our Alternative Dispute Resolution Coordinator.

January also confirmed the successful promotion of four of Professional Standards Branch's Acting Detectives. This was a great accomplishment, and with that, came some changes in our team structure and our resources. Two of these Detectives have been placed in other areas of the Edmonton Police Service and our branch is proud to see them continue with their development in other areas. Two Detectives will remain with PSB and continue their current case load. With the future absence of two detectives, management restructured the three-investigative-team concept back into two teams. Files will remain assigned and supervised by team leaders, and each team will be evenly assigned files for expedited investigations, major case management, and files inherited from the two departing detectives. In reaction to this loss, PSB implemented some changes in administrative process in hopes to alleviate some investigative tasks. The Chief signed a Directive Instrument permitting the administrative team of PSB to provide 45 day update letters to complainants. This task will now be completed by the Intake Administrative Assistant. On average that is around 80 letters per month that the investigators will not have to process. The signature block will be standardized and will also eliminate a signature from the Investigative Manager.

Professional Standards Branch's ADR Coordinator has settled in and has had an opportunity to review a number of formal investigations where she has actively consulted on and identified others as potential for resolution. The ADR Coordinator has also been assigned a file which was returned to PSB after it was unsuccessful after a Supervisory Review in a further attempt to resolve this complaint via mediation.

Files Received in January 2012

<i>January</i>	<i>Internal</i>	<i>Public</i>	Total
Complaint	3	10	13
EPS Matter / Citizen Contact	6	62	68
Total	9	72	81

- 6 Criminal Investigation (Statutory Complaint) were initiated in January.

Three-Year File Comparison for the Month of January

January	2010		2011		2012	
	received	concluded	received	concluded	received	concluded
Complaint	19	9	20	25	13	11
Citizen Contact	58	47	62	45	62	45
EPS Matter	4	0	11	15	6	10
Total	81	56	93	85	81	66

Please note, for past years in the above table:

- *Complaint* includes Complaints of Service, Conduct and Criminal Investigations
- *EPS Matter* includes only EPS Concerns
- *Citizen Contact* includes both Information Only files and Citizen Concerns

Previous Information Only files may include files that would now be classified as EPS Matters, so the number of Citizen Contact files from previous years may be slightly inflated.

Concluded Files by Completion Time

January	under 6 mos.	6 to 12 mos.	over 12 mos.	Total
Statutory Complaint	0	1	0	<i>1</i>
Complaint	5	2	4	<i>11</i>
Citizen Contact	44	1	0	<i>45</i>
EPS Matter	7	3	0	<i>10</i>
<i>Total</i>	<i>56</i>	<i>7</i>	<i>4</i>	<i>67</i>

When a Statutory Complaint is completed, it is often the case that the Complaint (allegations of misconduct under the *Police Service Regulation*) will continue to be investigated. In the above table, Statutory Complaints are listed as additional to the number of completed Complaints, and therefore the total is different than the total in the three-year file comparison table above.

Concluded Files by Disposition

January	Disposition	
Statutory Complaint	Charged – Conviction	1
Complaint	19(1)(b) Agreed Discipline	1
	No Reasonable Prospect	6
	Resolved Informally – SR	2
	Dismissed – Extension Not Granted	2
Citizen Contact	Resolved through SR	4
	Resolved – Citizen Contact	19
	Referred – Citizen Contact	12
	Abandoned – Citizen Contact	9
	Not a Police Matter	1
EPS Matter	Tracking Only – EPS Matter	10

File Overview – January 2012

The following is a snapshot of all active files as of January 31, 2012. The files are broken down according to the type of file and the length of time since it was received. The table includes all currently active files; thus, the length of time presented may include time periods in which the investigation was suspended.

Note that Statutory Complaints typically represent a duplication of Complaint files (i.e., if a file is classified as a Statutory Complaint, there is a corresponding Complaint for the allegations of misconduct under the *Police Service Regulation*). For this reason, the number of active Statutory Complaints is not represented in the sum total.

Active Files as of January 31, 2012

January	under 6 mos.	6 to 12 mos.	over 12 mos.	Total
Complaint	64	43	60	167
<i>Statutory Complaint</i>	8	8	12	28
Citizen Contact	33	6	0	39
EPS Matter	8	3	0	11
Total	105	52	60	217

During the course of an investigation, the status of a file may be set as forwarded or suspended. Forwarded files represent files in which the investigation is ongoing but work is being completed by persons or groups external to PSB (e.g., a file may be forwarded for

Supervisory Review, or to Alberta Justice for review and opinion). Suspended files represent files in which the investigation is not yet completed, but is “paused” (e.g., a file may be suspended pending Criminal Court or during the course of a Disciplinary Hearing).

The following table shows the number of forwarded and suspended files as of January 31, 2012.

Forwarded and Suspended Files as of January 31, 2012

January	Suspended	Forwarded	Total
Complaint	32	14	46
Statutory Complaint	2	5	7
Citizen Contact	0	28	28
EPS Matter	3	2	5
Total	37	49	86

Breakdown of All Files by Year

	2002	2003/4	2005	2006	2007	2008	2009	2010	2011	2012
Active Files										
Complaint	0	0	0	0	0	2	11	43	101	10
<i>Statutory Complaint</i>	0	0	0	0	0	0	0	9	16	3
Citizen Contact	0	0	0	0	0	0	0	0	19	20
EPS Matter	0	0	0	0	0	0	0	0	9	2
Total Active	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>11</i>	<i>43</i>	<i>129</i>	<i>32</i>
Suspended Files										
Complaint	0	0	1	0	0	1	3	8	18	1
<i>Statutory Complaint</i>	0	0	0	0	0	0	1	1	0	0
Citizen Contact	0	0	0	0	0	0	0	0	0	0
EPS Matter	0	0	0	0	0	0	0	2	1	0
Total Suspended	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>3</i>	<i>10</i>	<i>19</i>	<i>1</i>
Forwarded Files										
Complaint	1	0	0	1	0	0	1	0	10	1
<i>Statutory Complaint</i>	0	0	1	1	0	0	0	1	2	0
Citizen Contact	0	0	0	0	0	0	0	0	14	14
EPS Matter	0	0	0	0	0	0	0	0	1	1
Total Forwarded	<i>1</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>25</i>	<i>16</i>
TOTAL FILES	1	0	1	1	0	3	15	53	173	49

DISCIPLINARY ACTION TAKEN AGAINST MEMBERS

No disciplinary action was taken for the month of January.

PENDING DISCIPLINARY HEARINGS

1. I.A. File Number: IA2010-0559
Complainant: EPS
Date of Complaint: July 07, 2010
Subject Officer: 1732 Sergeant C. W.
• Discreditable Conduct x 2
Presenting Officer: Derek Cranna, Field LLP
Presiding Officer: Mark Logar, Edmonton Police Service

Open Disciplinary Hearing is scheduled for February 16, 2012.

2. I.A. File Number: IA2009-0674
Complainant: D. D.
Date of Complaint: May 5, 2009
Subject Officer: 1623 Constable T. D.
• Unlawful or Unnecessary Exercise of Authority
• Deceit
Presenting Officer: Gregory Sim, Field LLP
Presiding Officer: Mark Logar, Edmonton Police Service

Open Disciplinary Hearing is scheduled for February 24, 2012.

3. I.A. File Number: IA2010-0781
Complainant: EPS
Date of Complaint: September 20, 2010
Subject Officer: 1677 Constable F.G.
• Insubordination x 2
• Discreditable Conduct
Presenting Officer: Insp. Greg Alcorn
Presiding Officer: Supt. Tom Grue, Edmonton Police Service

Open Disciplinary Hearing is scheduled for February 28, 2012.

4. I.A. File Number: IA2002-0237
Complainant: R.F.
Date of Complaint: October 6, 2002
Subject Officer: 2138 Constable M. W.
• Unlawful or Unnecessary Exercise of Authority x 2
• Insubordination x 3
Presenting Officer: Derek Cranna, Field LLP
Presiding Officer: Inspector P. Manuel, Calgary Police Service

Open Disciplinary Hearing continuation is to be determined by way of a telephone conference call on March 19, 2012. (Pending application of the officer)

5. I.A. File Number: IA2009-1020
Complainant: T.E.
Date of Complaint: December 17, 2009
Subject Officer: 1868 Constable E. T.
• Discreditable Conduct
Presenting Officer: Dan Morrow, Bennet Jones LLP
Presiding Officer: Mark Logar, Edmonton Police Service

Open Disciplinary Hearing is scheduled for April 16, 17 and 18, 2012.

6. I.A. File Number: IA2006-0899
Complainant: K.S.
Date of Complaint: August 18, 2006
Subject Officer: 1852 Sergeant B. E.
• Unlawful or Unnecessary Exercise of Authority
Presenting Officer: Craig Boyer, Shores Jardine LLP
Presiding Officer: Inspector P. Manuel, Calgary Police Service

Open Disciplinary Hearing continuation is scheduled for the week of May 7, 2012.

7. I.A. File Number: IA2010-0774
Complainant: EPS
Date of Complaint: September 20, 2010
Subject Officer: 3081 Constable M. A.
• Insubordination x 2
• Deceit x 4
• Neglect of Duty x 1
Presenting Officer: Insp. Kevin Galvin, Edmonton Police Service
Presiding Officer: Mark Logar, Edmonton Police Service

Open Disciplinary Hearing is pending.

DELAYED OFFICER NOTIFICATION

Professional Standards Branch delayed notifying the subject officer in the following investigations:

1. I.A. File Number: IA2011-0087

Justification: Could interfere with or reveal investigative strategies currently being undertaken by ASIRT.

2. I.A. File Number: IA2011-0989

Justification: Could interfere with or reveal investigative strategies currently being undertaken by PSB.

3. I.A. File Number: IA2011-1002

Justification: Could interfere with or reveal investigative strategies currently being undertaken by PSB.

4. I.A. File Number: IA2012-0029

Justification: Could interfere with or reveal investigative strategies currently being undertaken by PSB.

COMPLETED COMPLAINTS OF SERVICE
(Section 44 *Police Act*)

One (1) Complaint of Service under Section 44 of the *Police Act* was resolved or concluded during the month of January.

1. Concluded by the Chief of Police
I.A. File Number: IA2011-0883
Date of Complaint: November 15, 2011

JANUARY 2012 REVIEW PANEL MATTERS

There were no new Review Panel matters for the month of January 2012.

AWARDS and RECOGNITION

Throughout the year Divisional Commanders have opportunities to reward EPS members, both sworn and non-sworn, for significant performance including, acts of heroism, the conduct of significant investigations, the use of sound officer safety techniques, quality customer service, and generally work that is particularly well done.

Rewards and recognition are intended to reinforce appropriate behavior, acknowledge employee commitment and stimulate creative thinking and virtuous actions by all members of EPS.

Professional Standards Branch would like to hi-light a few of the recognitions bestowed upon members of the EPS over the last few months.

1. Reg. No. 3054 Constable Quinton Gamble

The Superintendent i/c of Southeast Division is pleased to award a Favorable Notice to Reg. No. #3054, Cst. Quinton Gamble, of Southeast Division.

In October of 2011, a 73 year-old man was crossing the street and was struck by a vehicle. The vehicle stopped long enough for the driver to exit the car and look at the victim, whereupon he then got back in his car and left at a high rate of speed. The elderly victim was sent to the hospital with numerous external and internal injuries that were considered life threatening. The offending vehicle left behind the driver's side mirror which helped investigators determine they were looking for a black Honda.

Cst. Quinton Gamble volunteered to assist in conducting a grid search of the surrounding community in an attempt to locate the vehicle. Cst. Gamble had investigated a careless driving investigation a few months back and recalled the male drove a black Honda and lived approximately 10 blocks away from the accident scene. Cst. Gamble approached the house and peered over a high wooden fence where he noticed a black Honda Civic parked at the side of the house, totally hidden from view. The vehicle had fresh damage to it including a missing driver's side mirror. Traffic investigators were alerted and an 18 year-old occupant of the house was subsequently arrested for criminal Hit and Run and was transported to SE division for breath testing. He admitted to being the driver of the car that hit the pedestrian. The vehicle was seized and traffic section took over the investigation.

Cst. Gamble should be congratulated for his excellent police work which he described as "just lucky". This sort of commitment and perseverance are anything but "lucky" and in this line of work we make our own luck. His instinct and dedication has enabled a family to find solace in knowing that someone will be brought to justice in this matter. Cst. Gamble is a shining example of demonstrating superb investigative instincts. Congratulations Cst. Gamble.

JANUARY 2012 COMPLIMENTS

During the month of January 2012, eighteen (18) letters of appreciation were received by the Edmonton Police Service. Professional Standards Branch would like to present three (3) of these letters.

1.

Dear EPS:

I wanted to say a huge “thank you” to all of you for the approach you’ve taken in recent years to curb sexual assaults in Edmonton. Sadly, through my seven years’ work at the University of Alberta, I met many women who were affected by sexual assault; the guilt and confusion they experienced was heart-breaking, and it was often amplified through the public’s confused approach to handling sexual assault cases.

Your “Don’t Be That Guy” campaign has been such a positive step to end victim blaming. Thank you so much for your hard and ongoing work to make the necessary systemic changes to curb gendered violence and sexual assault. You and your work are much appreciated.

Sincerely,

2.

Dear Superintendent Danielle Campbell,

On behalf of Bent Arrow Traditional Healing Society we would like to thank you for your participation at the annual door decorating contest and the Community Christmas Dinner. They were both a great success. It is very important to our agency that our partners are involved in our community functions and we would like to thank you for making that possible. It is our greatest desire to work in partnership with the Edmonton Police Service to better serve our community in a positive and collaborative manner and we look forward to our continuous work with West Division.

We will keep you updated and involved in upcoming events. In the past we have volunteered for some of the safety fairs and a few other EPS functions and would be glad to continue doing so.

We have a great relationship with the West Division Beats and we are very grateful for their contribution to the door decorating and Community Christmas Dinner every year as well as their daily support in our community. They are friendly, helpful and always ready to lend a hand when needed and I know for myself and other coworkers they have always been available to help us with best practices, advice and have gone the extra mile to support a great relationship with our agency.

Thank you again and please feel free to call at any time. I was the contact person for the West Division, however [REDACTED] will now be taking back her post as she has returned from a leave. We look forward to working together.

Thank you,

3.

Dear Sir:

In 2004 I was living in Edmonton and my daughter was living in Vancouver. While socializing she was introduced to a friend of a friend who subsequently became a stalker, harassing her in person and on social media. This was ultimately reported to the Vancouver City Police and they did what they could about the situation with the resources available to them. Their actions definitely helped the situation but did not resolve it. My daughter then moved to Edmonton to attend the University of Alberta.

In November of 2011 the stalker followed her to Edmonton, rented an apartment on campus and started pestering her on Facebook to meet up with him. Our next door neighbor is D. Fenrich, Staff Sergeant in the West Division, and we visited him to discuss the situation. He immediately set up an appointment with us, himself and Detective D. Forrest. Detective Forrest soon had the stalker's address and he was paid a visit by the detective and two constables. They explained to the stalker that it now had become criminal harassment. Since that meeting my daughter has had no communication from him. Detective Forrest continues to maintain regular communication with my daughter—checking to make sure everything is okay.

Believe me when I say how grateful both my daughter and I and in fact our whole family are for the quick response we received from the City of Edmonton Police. And I believe we would have had the same response even if we did not live next door to Staff Sergeant Fenrich.

Please accept my thanks for this. I truly appreciate how hard the whole force works and how little positive recognition you all receive.

Sincerely,

Edmonton Police Service Professional Standards Branch

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